# Sequential Recommendation with Auxiliary Item Relationships via Multi-Relational Transformer

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Abstract—Sequential Recommendation (SR) models user dynamics and predicts the next preferred items based on the user history. Existing SR methods model the 'was interacted before' item-item transitions observed in sequences, which can be viewed as an item relationship. However, there are multiple auxiliary item relationships, *e.g.*, items from similar brands and with similar contents in real-world scenarios. Auxiliary item relationships describe item-item affinities in multiple different semantics and alleviate the long-lasting cold start problem in the recommendation. However, it remains a significant challenge to model auxiliary item relationships in SR.

To simultaneously model high-order item-item transitions in sequences and auxiliary item relationships, we propose a Multirelational Transformer capable of modeling auxiliary item relationships for SR (MT4SR). Specifically, we propose a novel selfattention module, which incorporates arbitrary item relationships and weights item relationships accordingly. Second, we regularize intra-sequence item relationships with a novel regularization module to supervise attentions computations. Third, for intersequence item relationship pairs, we introduce a novel intersequence related items modeling module. Finally, we conduct experiments on four benchmark datasets and demonstrate the effectiveness of MT4SR over state-of-the-art methods and the improvements on the cold start problem. The code is available in https://github.com/zfan20/MT4SR.

Index Terms—Sequential Recommendation, Self-Attention, Item Relationships

# I. INTRODUCTION

Sequential Recommendation (SR) draws increasing attention due to its superior dynamic user modeling and scalability. SR models the dynamics in the sequence and predicts the next preferred item. SR learns dynamic user interests by modeling item-item transitions observed in sequences. These item-item transitions can be treated as a type of relationship between items with the temporal order, which we can define as 'was interacted before.' Among existing SR advancements, including Markov Chain methods [1] and RNN-based methods [2], Transformer architecture [3] achieves great success and inspires many contributions because of the capability of modeling high-order item-item transitions. Several Transformerbased methods [4, 5, 6] demonstrate the effectiveness for SR.

Modeling item-item transitions in SR is insufficient for satisfactory item embeddings learning because of the cold start

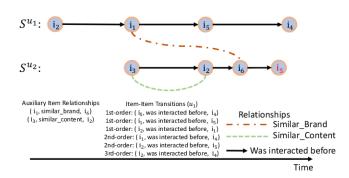


Fig. 1: A toy example of two sequences with two item relationships 'similar brand' and 'similar content'. For itemitem transitions from sequences (black arrow), we define them as 'was interacted before' asymmetric relationship. The auxiliary item relationships include intra-sequence related item pairs, *e.g.*,  $(i_3, 'similar_content', i_2)$  can be observed as  $(i_3, was interacted before, i_2)$  in  $S^{u_2}$ , and inter-sequence related item pairs, *e.g.*,  $(i_1, 'similar_brand', i_6)$  crossing  $S^{u_1}$  and  $S^{u_2}$ .

problem. In real-world applications, there are multiple auxiliary item relationships, such as related items based on textual descriptions, search data, brands, and categorical connections. Auxiliary item relationships are a set of related item pairs under multiple relationships. It has been demonstrated that these auxiliary related item pairs benefit recommendation with great performance gains [7, 8, 9, 10]. Although Transformer-based SR methods demonstrated the effectiveness, these methods cannot model auxiliary item relationships. In SR, higher-order item-item transitions can help but with limited contributions, as shown in Table I. In Table I, higher-order item transitions still can accurately predict testing item pairs. However, 2ndorder and 3rd-order performances are worse than the 1storder, which justifies the idea of Markov Chains models [1] and Transformer models [4, 5, 6]. From the bottom part of Table I, we can conclude that auxiliary item relationships have much higher hit ratios than pure item-item transitions and are potentially helpful for SR.

It is rather challenging to model auxiliary item relationships and high-order item transitions simultaneously. The challenges come from several perspectives: (1). the compatibility of item transitions and item relationships in self-attention; (2). proper supervision of related item pairs within sequences; (3). intersequences related item pairs are dominant.

First, the standard self-attention module [3, 4, 5, 6, 11, 12, 13] is not compatible to handle auxiliary item relationships as it only captures single item relationship observed in item-item transitions. Specifically, modeling auxiliary item relationships requires representing item relationships as attention values, which should be compatible with the scaled dot product self-attentions and demands theoretical support. Moreover, auxiliary item relationships are relationship-aware. Each relationship contributes to the next item recommendation unequally. For example, related item pairs observed from 'co-searched' can better reflect users' intents than 'similar in brand'.

Second, representing auxiliary item relationships via scaled dot product in self-attention still lacks correct supervisions and potentially misleads the attention calculation. For related item pairs observed in item-item transitions within sequences (intrasequence), the dot product attention scores need to match well with relatedness signals, with the goal of correct guidance of proper attention computations. Without sufficient supervisions, attention scores from intra-sequence item relatedness are only random and free learnable parameters.

Third, most related item pairs are not intra-sequence but inter-sequences [14], e.g.,  $(i_1, i_6)$  in Fig. 1. However, intersequences related items enrich collaborative signals by connecting sequences with related items. The proportional ratio of intra-sequences related item pairs is small ( $\leq 10\%$ ), as shown in Table II. It indicates more than 90% of related item pairs are inter-sequences. As intra-sequences related item pairs overlap with item-item transitions, these pairs only capture known information. Nevertheless, inter-sequences related item pairs significantly benefit the sequential recommendation. For example, in Fig. 1, given the history of  $[i_3, i_2, i_6]$  of the user  $u_2$ , we fail to observe sufficient item-item transitions for signaling the next item  $i_5$  because  $S^{u_1}$  and  $S^{u_2}$  have a small collaborative similarity based on histories. Moreover,  $i_3$  and  $i_6$  are cold items. However, with the help of inter-sequence related pair  $(i_1, \text{ 'similar_brand' } i_6)$ , we can draw additional collaborative connections between  $u_1$  and  $u_2$ , and correctly recommend  $i_5$ . These additive connections incorporate more general collaborative signals rather than collaborative similarities based on interacted items.

In this paper, we develop a Multi-relational Transformer capable of processing auxiliary item relationships for SR (MT4SR). MT4SR includes three core modules: (1). a multi-relational self-attention module designed for seamlessly incorporating auxiliary item relationships into the selfattention module; (2). a novel intra-sequence regularization term that supervises the related item pairs self-attention scores learning; (3). an explorative inter-sequences related items regularization that models related item pairs unobserved in sequences and further introduces additional collaborative signals for connecting similar behaviors. The contributions of this work are as follows: TABLE I: Testing item pair (next\_to\_last\_item, last\_item) (*e.g.*, the  $(i_5, i_4)$  pair of user  $u_1$  in Fig. 1. Hit Ratio (HR) measures the percentage of testing item pairs captured by different orders of item transition pairs in training sequences and different item relationships (*e.g.*, the  $(i_1, 'similar_brand', i_6)$  pair in Fig. 1). We adopt relationship 'also viewed,' 'also bought,' 'bought together, and 'buy after viewing' as auxiliary item relationships in four categories of the Amazon dataset.

Dataset	Beauty	Toys	Tools	Office
1st-order transition HR 2nd-order transition HR 3rd-order transition HR	8.60% 5.82% 4.11%	8.06% 4.12% 2.22%	4.64% 2.48% 1.63%	11.74% 8.95% 6.44%
Total transition HR	18.54%	14.41%	8.76%	27.14%
related item pairs HR	22.94%	27.26%	16.93%	29.19%

TABLE II: Intra-Sequence Related Item Pairs Coverage, which is calculated as  $\left(\frac{1}{|\mathcal{U}|}\sum_{u\in\mathcal{U}}\frac{|\mathcal{I}\cap\{(v_i,v_j)\in\mathcal{S}^u\times\mathcal{S}^u\}|}{|\mathcal{S}^u|*|\mathcal{S}^u|}\right)$ , where  $\mathcal{I}$ refers to the set of related item pairs,  $\times$  denotes set outer product,  $\cap$  denotes the set intersection,  $|\cdot|$  refers to size of set. The definitions of used symbols can be found in Section III-A.

Dataset	Beauty	Toys	Tools	Office
Sparsity	4.58%	7.03%	3.37%	3.16%

- We propose a novel and general multi-relational selfattention Transformer framework to seamlessly incorporate auxiliary item relationships in SR.
- Inspired by the connection between self-attention and knowledge embeddings, we incorporate a novel item relatedness scoring in self-attention.
- We introduce two novel regularization terms for supervising intra-sequence related item pairs in the multi-relational selfattention and also explore inter-sequences related item pairs to explore additional collaborative signals across sequences.
- We demonstrate that MT4SR outperforms state-of-the-art recommendation methods with improvements from 3.56% to 21.87% in all metrics on four benchmark datasets, including static methods, sequential methods, and methods using item relationship information.

# II. RELATED WORK

This section discusses existing methods related to our problem and the proposed method. We first introduce relevant methods in the sequential recommendation as it matches our task. Then we discuss existing methods for incorporating item relationships. Finally, we also introduce related works from knowledge graph recommendations because these works also model additional item knowledge.

#### A. Sequential Recommendation

Sequential Recommendation (SR) predicts the next preferred item by modeling the chronologically sorted sequence of users' historical interactions. With the sequential modeling in the user's interaction sequence, SR captures the dynamic preference, which is latent in item-item transitions. One line of earliest works originates from the idea of Markov Chains, which are capable of learning item-item transition probabilities, including FPMC [1]. FPMC [1] captures only the firstorder item transitions with low model complexity, assuming the next preferred item is only correlated to the previous interacted item.

The successful demonstration of sequential modeling from deep learning inspires research potentials of sequential models for SR, including Recurrent Neural Network (RNN) [2, 15, 16], Convolution Neural Network (CNN) [2, 17], and Transformer [4, 5, 6]. The representative work of RNN for SR is GRU4Rec [18], which adopts the Gated Recurrent Unit (GRU) in the session-based recommendation. Another line of SR is CNN-based methods, such as Caser [17]. Caser [17] treats the interaction sequence with item embeddings as an image and applies convolution operators to learn local subsequence structures. The recent success of self-attention-based Transformer [3] architecture provides more possibilities in SR due to its capability of modeling all pair-wise relationships within the sequence, which is the limitation of RNN-based methods and CNN methods. SASRec [4] is the first work adopting the Transformer for SR and demonstrates its superiority. BERT4Rec [5] extends the SASRec to model bidirectional relationships in Transformers, with the inspiration of BERT [19]. DT4Rec [20] and STOSA [6] model items as distributions instead of vector embedding and are state-of-theart SR methods with implicit feedback.

#### B. Item Relationships-aware Recommendation

Some methods propose to utilize extra item relationships [21, 22] to enhance the representation capability of item embeddings. For example, Chorus [23] specifically models substitute and complementary relationships between items in the continuous-time dynamic recommendation scenario. RCF [24] proposes to model item relationships in a two-level hierarchy in a graph learning framework. UGRec [25] extends the idea of RCF and adopts the translation knowledge embedding approach within the graph recommendation framework to model both directed and undirected relationships for the recommendation. MoHR [7] is the most relevant work to this paper. MoHR incorporates item relationships into first-order user-item translation scoring and proposes optimizing the next relationship prediction, which can identify the importance of each relationship in the dynamic sequence.

Although these methods significantly improve the recommendation, they still obtain sub-optimal performance in recommendation and efficiency. Chorus can only handle substitute and complementary relationships for sequential recommendation while more item relationships exist, and identifying the significance of relationships is also crucial. RCF and UGRec both rely on the graph modeling framework, which sometimes requires a large amount of graphical memory due to the exponential growth neighbors. Furthermore, neither RCF nor UGRec can handle dynamic user preferences. MoHR only models the first-order translation between user and item under the relationship space [4].

# C. Knowledge Graph Recommendation

Knowledge graph recommendation [8, 9, 26, 27, 28, 29] originates from knowledge embeddings learning, where the knowledge graph consists of the triplets describing entities and their relationships. The classical line of knowledge graph recommendation is embedding-based methods, which adopt knowledge embedding techniques to learn entity and relation embeddings, such as TransE [30], and DistMult [31]. The representative work is CKE [32]. CKE utilizes TransE to learn knowledge embeddings and regularizes the matrix factorization. KTUP applies TransE to model both knowledge triplets and user-item interactions. Another line of work is path-based methods, in which RippleNet [33] is the representative work. RippleNet starts paths from each user and aggregates item embeddings with the path. The most state-of-the-art methods are based on collaborative knowledge graphs, including KGAT [9] and KGIN [8]. Both KGAT and KGIN combine the item knowledge graph and the user-item interaction graph as a unified graph. KGAT applies TransE scores as attention weights for node message aggregation. KGIN extends KGAT by modeling paths as intents.

## **III. PRELIMINARIES**

# A. Problem Definition

Given a set of users  $\mathcal{U}$  and items  $\mathcal{V}$ , and the associated interactions, we first sort the interacted items of each user  $u \in \mathcal{U}$  chronologically in a sequence as  $\mathcal{S}^u = [v_1^u, v_2^u, \dots, v_{|\mathcal{S}^u|}^u]$ , where  $v_i^u \in \mathcal{V}$  denotes the *i*-th interacted item in the sequence. In addition to the interaction sequence, there are item relationship pairs  $\{(v_i, r, v_j) \in \mathcal{I}\}$  with a number of relationships  $\{r \in \mathcal{R}\}$ , where  $\{v_i \in \mathcal{V}\}$  and  $\{v_j \in \mathcal{V}\}$ .  $\mathcal{I}_{v,r}$  refers to the set of items related to the item v by the relationship r. The goal of SR is to recommend a top-N ranking list of items as the potential next items in a sequence. Formally, we should predict  $p\left(v_{|\mathcal{S}^u|+1}^{(u)} = v \mid \mathcal{S}^u, \mathcal{I}\right)$ .

## B. Self-Attention for SR

We build the proposed model upon the original self-attention module as the sequence encoder in this paper, and we first introduce it before presenting our model. To be specific, given a user's action sequence  $S^u$  and the predefined maximum sequence length L, the sequence is truncated by removing earliest items if  $|S^u| > L$  or padded with zeros to obtain a fixed length sequence  $s = (s_1, s_2, \ldots, s_L)$ . An item embedding matrix  $\mathbf{M} \in \mathbb{R}^{|\mathcal{V}| \times d}$  is defined, where d is the latent dimension size. A trainable positional embedding  $\mathbf{P} \in \mathbb{R}^{L \times d}$ is added with item embeddings within the sequence to get the sequence embedding:

$$\mathbf{E}_{\mathcal{S}^u} = [\mathbf{m}_{s_1} + \mathbf{p}_{s_1}, \mathbf{m}_{s_2} + \mathbf{p}_{s_2}, \dots, \mathbf{m}_{s_n} + \mathbf{p}_{s_L}]. \quad (1)$$

Specifically, self-attention (SA) adopts scaled dot-products between item embeddings in the sequence to obtain their pairwise correlations, which are as follows:

$$SA(\mathbf{E}_{S^u}) = softmax\left(\frac{\mathbf{Q}\mathbf{K}^{\top}}{\sqrt{d}}\right)\mathbf{V},$$
 (2)

where  $\mathbf{Q} = \mathbf{E}_{S^u} \mathbf{W}_Q$ ,  $\mathbf{K} = \mathbf{E}_{S^u} \mathbf{W}_K$ , and  $\mathbf{V} = \mathbf{E}_{S^u} \mathbf{W}_V$ .  $\mathbf{W}_Q \in \mathbb{R}^{d \times d}$ ,  $\mathbf{W}_K \in \mathbb{R}^{d \times d}$ , and  $\mathbf{W}_V \in \mathbb{R}^{d \times d}$  are learnable weight matrices for key, query, and value transformations. Other components in Transformer are utilized in SASRec, including the point-wise feed-forward network, residual connection, and layer normalization.

## IV. PROPOSED MODEL

This section introduces the proposed multi-relational selfattention for SR, MT4SR, which consists of three components. Figure 2 shows the overall model architecture of MT4SR. The first component is the multi-relational self-attention module. The second component is the intra-sequence item relationships modeling for fitting the related item pairs observed in the sequence. The last module is inter-sequences related items modeling, exploring item pairs outside sequences.

#### A. Self-Attention with Auxiliary Item Relationships

The existing self-attention modules [3, 19] typically only handle a single item relationship in the sequence, which is 'was interacted before' in SR. A relevant work MoHR [7] can process additional related items with various relationships, but it can only handle first-order item transitions. Self-attention models all item-item pairs within the sequence and naturally considers high-order item transitions. There remain challenges in modeling sequential dynamics with auxiliary related item pairs and high-order transitions simultaneously. Different from item-item transitions, modeling auxiliary relationships needs to be relationship-aware. To address both challenges, we introduce the Multi-Relational Self-Attention (MRSA) to incorporate relationship types information into the attention weight calculation. We first discuss the connection between existing dot-product attention and knowledge embeddings and conclude that the scaled dot-product can be interpreted as a variant of knowledge embeddings. Based on this connection, we introduce auxiliary item relationships modeling for enhancing self-attention.

1) Connection between Self-Attention and Knowledge Embeddings: We first discuss the connections and the differences of existing dot-product attention and the knowledge embedding DistMult [31]. From Eq. (2), we extract the dot product component in self-attention calculation for a specific item pair  $(v_{s_i}, v_{s_i})$ , which is as follows:

$$\operatorname{Att}(v_{s_i}, v_{s_j}) = \mathbf{Q}_{v_{s_i}} \mathbf{K}_{v_{s_j}}^{\top} = \mathbf{E}_{v_{s_i}} \mathbf{W}_Q \mathbf{W}_K^{\top} \mathbf{E}_{v_{s_j}}^{\top}$$
$$= \mathbf{E}_{v_{s_i}} \mathbf{W}_{QK} \mathbf{E}_{v_{s_j}}^{\top}$$
(3)

where  $\mathbf{E}_{v_{s_i}} \in \mathbb{R}^{1 \times d}$  and  $\mathbf{E}_{v_{s_j}} \in \mathbb{R}^{1 \times d}$  denote the item embeddings of item  $v_{s_i}$  and  $v_{s_j}$  in  $\mathcal{S}^u$  repspectively,  $\mathbf{W}_Q \in \mathbb{R}^{d \times d}$ ,  $\mathbf{W}_K \in \mathbb{R}^{d \times d}$  are weight matrices in self-attention, and  $\mathbf{W}_{QK} = \mathbf{W}_Q \mathbf{W}_K^{\top}$ . The attention calculation brings up the closeness between self-attention and knowledge embedding scoring functions, including ANALOGY [34] and DistMult [31]. Specifically, given a knowledge triplet (h, r, t), the scoring function of DistMult is defined as follows [35]:

$$f_r(h,t) = h \cdot \operatorname{diag}(\mathbf{w}_r) \cdot t^{\top}, \qquad (4)$$

where h and t are head and tail entity embeddings,  $\mathbf{w}_r \in \mathbb{R}^d$  is the relation weight embedding of relation r, and the diag $(\mathbf{w}_r) \in \mathbb{R}^{d \times d}$ . The scoring function of ANALOGY is:

$$f_r(h,t) = h \cdot \mathbf{W}_r \cdot t^{\top},\tag{5}$$

where  $\mathbf{W}_r \in \mathbb{R}^{d \times d}$  is a normal relation matrix that  $\mathbf{W}_r \mathbf{W}_r^{\top} = \mathbf{W}_r^{\top} \mathbf{W}_r$ .

We can observe the *connection* among Eq. (3), Eq. (4), and Eq. (5) if we view the  $\mathbf{W}_{QK}$  as the relation weight matrix of the relationship 'was interacted before'. To this end, we can conclude that the dot-product attention defined in the self-attention module can be viewed as a variant of the knowledge embedding scoring function.

However, there is a significant *difference* among them.  $\mathbf{W}_{QK}$ , as a relationship weight matrix, is not a normal matrix, which indicates that the relationship modeled in the dotproduct attention are asymmetric, even in the bi-directional version BERT [19] (removing the causality masking in Transformer). This is reasonable in the SR next-item prediction task because the temporal order matters in the sequential modeling [4]. By comparing with DistMult and ANALOGY, DistMult encodes the relation as a vector, and ANALOGY constrains the weight matrix as a normal matrix, lacking sufficient representation flexibility or introducing optimization difficulty.

2) Multi-Relational Self-Attentions: To enhance the dotproduct self-attention module with auxiliary item relationships modeling, we build upon ANALOGY to calculate the item relatedness scoring MRSA( $\mathbf{E}_{S^u}$ ) as follows:

softmax 
$$\left( \frac{\mathbf{Q}\mathbf{K}^{\top} + \sum\limits_{r \in \mathcal{R}} w_r \mathbf{E}_{\mathcal{S}^u} \mathbf{W}_r \mathbf{W}_r^{\top} \mathbf{E}_{\mathcal{S}^u}^{\top}}{\sqrt{d}} \right) \mathbf{V},$$
 (6)

where  $\mathcal{R}$  denotes the set of relationships,  $\mathbf{W}_r \in \mathbb{R}^{d \times d}$  is the learnable weight matrix of relationship r,  $w_r$  is a learnable scalar for controlling the weight of the relationship r. Note that  $\mathbf{W}_r \mathbf{W}_r^{\top}$  is a normal matrix, similar to the definition in ANALOGY without constraints, indicating the capability of modeling auxiliary item relationships in SR. MRSA can handle the arbitrary number of item relationships and model these item pairs in high-order item transitions, as self-attention models all item pairs within the sequence. Note that the number of relationship  $|\mathcal{R}|$  is small, *e.g.*,  $|\mathcal{R}| \leq 10$ .

### B. Intra-Sequence Item Relationships Supervision

Based on the calculation of MRSA defined in Eq. (6), the auxiliary item relatedness scorings do not use the input related item pairs, *i.e.*,  $\mathcal{I}$ , as the supervised signals to guide the computations for accurate attentions. Without the supervision of  $\mathcal{I}$ , the additive multi-relational attention component acts only as extra free parameters. To resolve this issue, we propose a regularization term that measures the errors between the

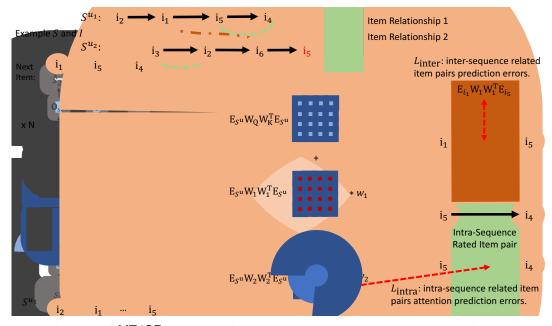


Fig. 2: Model Architecture of MT4SR. Note that intra-sequence and inter-sequences related item pairs can appear in all relationship.

predictions of intra-sequence related item pairs and the ones of ground truth related item pairs as follows:

$$\mathcal{L}_{\text{intra}} = -\sum_{i=1}^{S^u} \sum_{j>i}^{S^u} \sum_{r \in \mathcal{R}} \left[ \mathbf{I} \left( (v_i, v_j) \in \mathcal{I}_r \right) * \log \sigma \left( f_r(v_i, v_j) \right) + \left( 1 - \mathbf{I} \left( (v_i, v_j) \in \mathcal{I}_r \right) \right) \log \sigma \left( 1 - f_r(v_i, v_j) \right) \right],$$
(7)

where  $\mathcal{I}_r$  refers to the set of item pairs with the relationship r,  $\mathbf{I}((v_i, v_j) \in \mathcal{I}_r)$  is indicator function with value of 1 when  $(v_i, v_j)$  exists in  $\mathcal{I}_r$  and 0 otherwise,  $\sigma(\cdot)$  is the sigmoid function,  $f_r(v_i, v_j) = \mathbf{E}_{v_i} \mathbf{W}_r \mathbf{W}_r^\top \mathbf{E}_{v_j}^\top$  denotes the relatedness prediction score of item pair  $(v_i, v_j)$  in relationship r, which is defined in Eq. (6).  $\mathcal{L}_{intra}$  measures the relatedness prediction errors of all intra-sequence item pairs. When  $\mathcal{L}_{intra}$  is optimized to be close to 0, relatedness of all intra-sequence item pairs are correctly predicted, *i.e.*,  $\mathbf{E}_{\mathcal{S}^u} \mathbf{W}_r \mathbf{W}_r^\top \mathbf{E}_{\mathcal{S}^u}^\top$  in Eq. (6) has correct attention computations.

## C. Inter-Sequences Related Items Modeling

There are only limited portions of intra-sequence related item pairs (<10% shown in Table II). The inter-sequences item pairs help connect item transitions across sequences and incorporate more users' collaborative signals from connected sequences. To fully explore and utilize the inter-sequences signals, we propose a novel regularization term, which describes the inter-sequences item pairs and is defined as follows:

$$\mathcal{L}_{\text{inter}} = -\sum_{r \in \mathcal{R}} \sum_{v_i \in \mathcal{I}_r} \left[ \log \sigma \left( f_r(v_i, v_{j+}) \right) + \log \sigma \left( 1 - f_r(v_i, v_{j-}) \right) \right],$$
(8)

where  $v_{j+} \in \mathcal{I}_{v_i,r}$  is a positive item with the relationship r with the item  $v_i, v_{j-} \in \mathcal{V} \setminus \mathcal{I}_{v_i,r}$  is a negative sampled item without relationship r connection with the item  $v_i$ . The  $\mathcal{L}_{inter}$  regularization term reinforces the relatedness between item pairs that are inter-sequences. The fundamental difference between  $\mathcal{L}_{intra}$  and  $\mathcal{L}_{inter}$  is that  $\mathcal{L}_{intra}$  focuses only the item pairs within sequences while  $\mathcal{L}_{inter}$  can explore item pairs that never exist in training sequences, *i.e.*, inter-sequences. The  $\mathcal{L}_{intra}$  and  $\mathcal{L}_{inter}$  are complementary and benefits the exploration of additional sequential collaborative signals.

# D. Prediction Layer

In the prediction layer, we still apply the point-wise feedforward networks (FFN), residual connections, dropout, and layer normalization techniques for inferring the next item embedding. The detailed calculation can be found in related papers [3, 4]. To be specific, the overall process includes:

$$F_{\mathcal{S}^{u}} = FFN(LN(MRSA(\mathbf{E}_{\mathcal{S}^{u}})))$$
  

$$O_{\mathcal{S}^{u}} = F_{\mathcal{S}^{u}} + Dropout(F_{\mathcal{S}^{u}}),$$
(9)

where LN denotes the layer normalization, the process in Eq. (9) can be stacked for multiple layers by feeding the output sequence embedding  $O_{S^u}$  to the next MT4SR block. By having K number of layers, we use the output sequence embeddings from the last layer  $O_{S^u}^K$  for generating the next item  $v_i$  prediction score as follows:

$$r(\mathcal{S}_L^u, v_i) = \mathbf{O}_L^K E_{v_i}.$$
 (10)

 $r(\mathcal{S}_{L}^{u}, v_{i})$  indicates the possibility of item  $v_{i}$  being the next item after the sequence  $\mathcal{S}^{u}$  with the length of L. We calculate the  $r(\mathcal{S}_{L}^{u}, v_{i})$  over all candidate items  $v_{i}$  to generate the ranked item list for top-N next item recommendation by sorting the scores in descending order.

# E. Loss

The final loss consists of three components, the recommendation loss,  $\mathcal{L}_{intra}$ , and  $\mathcal{L}_{inter}$ . We adopt the cross-entropy loss to measure the next-item prediction error on each position in the sequence, which is defined as follow:

$$\mathcal{L}_{\text{pred}} = -\sum_{\mathcal{S}^u \in \mathcal{S}} \sum_{t=1}^{|\mathcal{S}^u|} \left[ \log \left( \sigma(r_{\mathcal{S}^u_t, j^+}) \right) + \log \left( 1 - \sigma(r_{\mathcal{S}^u_t, j^-}) \right) \right],\tag{11}$$

where  $j^+$  is the ground truth next item at step t in  $S^u$ , j is sampled from the items that the user u has no interaction with, and  $\sigma(\cdot)$  denotes the sigmoid function. The final loss is defined as:

$$\mathcal{L} = \mathcal{L}_{\text{pred}} + \alpha \mathcal{L}_{\text{intra}} + \beta \mathcal{L}_{\text{inter}} + \lambda ||\Theta||_2^2, \quad (12)$$

where  $\Theta$  consists of all learnable parameters in MT4SR,  $\alpha$ ,  $\beta$ , and  $\lambda$  are hyper-parameters.

# V. EXPERIMENTS

In this section, we demonstrate the effectiveness of MT4SR in top-N recommendation results and detailed analysis. We answer the following research questions (RQs):

- RQ1: Does MT4SR provide better recommendations than existing methods?
- RQ2: How sensitive is the recommendation performance with varying  $\alpha$  and  $\beta$ ?
- RQ3: How does each proposed module affect the recommendation performance?
- RQ4: Where do improvements of MT4SR come from?

Dataset Beauty Toys Tools Office

TABLE III: Datasets Statistics After Preprocessing

Dataset	Deauty	1095	10015	Office
#users	22,363	19,412	16,638	4,905
#items	12,101	11,924	10,217	2,420
#ratings	198,502	167,597	134,476	53,258
density	0.05%	0.07%	0.08%	0.44%
avg ratings/user	8.3	8.6	8.1	10.8
avg ratings/item	16.4	14.0	13.1	22.0
#related item pairs	403,724	624,213	300,514	58,829
avg pairs/item	33.4	52.3	29.4	24.3

# A. Datasets and Preprocessing

We conduct the experiments on four benchmark datasets from Amazon review datasets across various domains. Amazon datasets are known for high sparsity and rich meta information of items. There are also several sub-categories of rating reviews in Amazon datasets. We select Beauty, Tools, Toys, and Office sub-categories because of the wide adoption in [4, 5, 6, 20]. Amazon datasets have four types of item relationships, including 'also viewed,' 'also bought,' 'bought together, and 'buy after viewing.' Following [4, 5, 6, 20, 36], we treat the presence of ratings as positive interactions and also adopt the 5-core settings by filtering out users with less than 5

interactions. We use timestamps of ratings to sort interactions and form the sequence for each user. The last interacted item is used for testing, and the second last interacted item is used for validation. Details of datasets<sup>1</sup> are shown in Table III.

## B. Evaluation

We rank all items instead of the biased negative sampling evaluation [37] for accurate models comparison. We adopt the standard top-N ranking evaluation metrics to evaluate the recommendation performance, including Recall@N, NDCG@N, and MRR. Recall@N measures the ratio of the ground truth positive item appearing in the top-N recommendation list. NDCG@N considers the ranking position of the positive item in the top-N list by assigning different weights in ranking positions. MRR evaluates the performance for the entire ranking list while also considering ranking positions. We report the averaged test metric results over all users based on the best validation performance. We report the performances when N = 5 and N = 10, which are also adopted by [4, 5, 6, 20, 36].

## C. Baselines

We compare the proposed MT4SR with the following baselines in three groups. The first group includes static recommendation methods, including BPR [38] and LightGCN [39]. The second group includes sequential recommendation methods: Caser [17], SASRec [4], BERT4Rec [5], and STOSA [6]. The third group consists of recommendation methods with item relationships modeling, including knowledge graph recommendation methods KGAT [9] and KGIN [8] as well as the sequential method MoHR [7]. We also include the RCF [24] as the baseline model in the third group. We grid search all parameters and report the test performance based on the best validation result. We search the embedding dimension in  $\{64, 128\}$  for all baselines, max sequence length from  $\{50, 100\}$ , learning rate from  $\{10^{-3}, 10^{-4}\}$ , the L2 regularization weight from  $\{10^{-1}, 10^{-2}, 10^{-3}\}$ , dropout rate from  $\{0.3, 0.5, 0.7\}$ . For sequential methods, we search the number of layers from  $\{1, 2, 3\}$  and the number of heads in  $\{1, 2, 4\}$ . We adopt the early stopping strategy that model optimization stops when the validation MRR does not increase for 50 epochs.

### D. Overall Comparisons (RQ1)

We compare the recommendation performances of all models in Table IV and quantitatively demonstrate the superiority of MT4SR. We obtain the following observations:

• MT4SR achieves the best performance against all baselines in all metrics, demonstrating superior recommendation performance over existing methods. The relative improvements range from 3.56% to 21.87% in all metrics. We can also observe that improvements are consistent in MRR for measuring the entire recommendation list, ranging from 5.00% to 13.96%. We attribute improvements to several

<sup>1</sup>https://jmcauley.ucsd.edu/data/amazon/

TABLE IV: Overall Performance Comparison Table. The best and second-best results are bold and underlined, respectively. 'Improve.' is the relative improvement against the second-best baseline performance.

Dataset	Metric	BPRMF	LightGCN	Caser	SASRec	BERT4Rec	RCF	STOSA	KGAT	KGIN	MoHR	MT4SR	Improv.
	Recall@5	0.0300	0.0287	0.0309	0.0416	0.0396	0.0412	0.0504	0.0219	0.0319	0.0529	0.0579	+9.29%
	NDCG@5	0.0189	0.0174	0.0214	0.0274	0.0257	0.0264	0.0351	0.0130	0.0200	0.0349	0.0390	+11.22%
Beauty	Recall@10	0.0471	0.0468	0.0407	0.0633	0.0595	0.0601	0.0707	0.0373	0.0540	0.0829	0.0859	+3.56%
	NDCG@10	0.0245	0.0233	0.0246	0.0343	0.0321	0.0336	0.0416	0.0180	0.0271	0.0445	0.0480	+7.75%
	MRR	0.0216	0.0203	0.0231	0.0291	0.0294	0.0306	0.0360	0.0159	0.0230	0.0386	0.0408	+5.61%
	Recall@5	0.0216	0.0231	0.0129	0.0284	0.0189	0.0256	0.0312	0.0163	0.0221	0.0481	0.0536	+11.50%
	NDCG@5	0.0139	0.0152	0.0091	0.0194	0.0123	0.0153	0.0217	0.0101	0.0142	0.0340	0.0379	+11.70%
Tools	Recall@10	0.0334	0.0359	0.0193	0.0427	0.0319	0.0354	0.0468	0.0285	0.0364	0.0697	0.0751	+7.76%
	NDCG@10	0.0177	0.0193	0.0112	0.0240	0.0165	0.0198	0.0267	0.0139	0.0188	0.0409	0.0449	+9.76%
	MRR	0.0154	0.0170	0.0106	0.0207	0.0160	0.0181	0.0226	0.0122	0.0159	0.0368	0.0387	+5.00%
	Recall@5	0.0301	0.0266	0.0240	0.0551	0.0300	0.0411	0.0577	0.0243	0.0398	0.0703	0.0819	+16.57%
	NDCG@5	0.0194	0.0173	0.0210	0.0377	0.0206	0.0298	0.0412	0.0153	0.0257	0.0473	0.0577	+21.87%
Toys	Recall@10	0.0460	0.0447	0.0262	0.0797	0.0466	0.0658	0.0800	0.0393	0.0634	0.1055	0.1150	+9.09%
	NDCG@10	0.0245	0.0231	0.0231	0.0456	0.0260	0.0354	0.0481	0.0201	0.0332	0.0587	0.0684	+16.53%
	MRR	0.0216	0.0200	0.0221	0.0385	0.0244	0.0300	0.0415	0.0177	0.0280	0.0505	0.0584	+15.55%
	Recall@5	0.0214	0.0226	0.0302	0.0656	0.0485	0.0512	0.0677	0.0196	0.0306	0.0728	0.0811	+11.48%
	NDCG@5	0.0144	0.0157	0.0186	0.0428	0.0309	0.0324	0.0461	0.0137	0.0205	0.0492	0.0553	+12.36%
Office	Recall@10	0.0306	0.0338	0.0550	0.0989	0.0848	0.0856	0.1021	0.0310	0.0487	0.1023	0.1238	+20.91%
	NDCG@10	0.0173	0.0194	0.0266	0.0534	0.0426	0.0432	0.0572	0.0173	0.0264	0.0588	0.0690	+17.36%
	MRR	0.0162	0.0181	0.0268	0.0457	0.0408	0.0411	0.0502	0.0162	0.0229	0.0520	0.0592	+13.96%

factors of MT4SR: (1). the proposed multi-relational selfattention module provides additional related item pairs in pair-wise attentions calculation; (2). the regularization of intra-sequence item relationships modeling enhances and regularizes the item embeddings for SR; (3). the explorative related item pairs modeling enriches item embedding learning from training item-item transitions in sequences.

- Among three groups of methods, the sequential methods (MoHR and MT4SR) with item relationships modeling are the best. The sequential methods (STOSA, SASRec, BERT4Rec, and Caser) perform the second best while static methods achieve the worst performance. This observation reveals that the temporal order plays a crucial role in the recommendation. It also uncovers that auxiliary item relationships can significantly benefit the recommendation.
- Among all static methods, graph-based methods (KGIN and LightGCN) achieve the best performance in all datasets, which indicates the necessity of higher-order connected collaborative neighbors for users and items learning.
- From the comparison among all sequential baselines, we can observe that STOSA performs the best and then the SASRec. This observation verifies the effectiveness of the Transformer architecture.

# E. Parameters Sensitivity (RQ2)

In this section, we investigate the parameters sensitivity of  $\alpha$ and  $\beta$ , which are weights for intra-sequence item relationships modeling regularization  $\mathcal{L}_{intra}$  and inter-sequence related item pairs modeling regularization term  $\mathcal{L}_{inter}$ , respectively. The trend of  $\alpha$  can be found in Figure 3a. Figure 3b shows the sensitivity of  $\beta$ . Note that the special cases correspond to ablation studies of removing  $\mathcal{L}_{intra}$  or  $\mathcal{L}_{inter}$ , when  $\alpha = 0$  or  $\beta = 0$ , respectively.

Regarding the trend of  $\alpha$ , we can observe that the performance first increases and then drops as the value of  $\alpha$ grows. We can see that the performance drops significantly

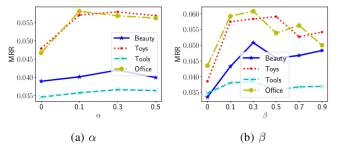


Fig. 3: MRR over different values of the weight  $\alpha$  for  $\mathcal{L}_{intra}$  and weight  $\beta$  for  $\mathcal{L}_{inter}$ .

when  $\alpha = 0$ , from which we can conclude that the  $\mathcal{L}_{intra}$  is crucial for improving recommendation. Moreover, increasing the weight of  $\mathcal{L}_{intra}$  might still hurt the performance. The potential reason may be the sparsity of intra-sequence item relationships, in which some negative pairs might not be ground truth negatives but just unobserved positive item pairs.

For the sensitivity of  $\beta$ , we can observe that the performance first increases, and then the performance decreases as the  $\beta$  grows. Compared with the special case where  $\beta = 0$ , all nonzeros  $\beta$  perform better. This observation verifies the necessity of inter-sequence related item pairs modeling in the optimization. Unlike  $\alpha$ , performances of  $\beta$  have more fluctuations. The underlying reason is that the intra-sequence regularization enhances overlapping item pairs with item-item transitions. The larger weight of  $\alpha$  increasingly fits only existing item-item transitions in sequences. However,  $\mathcal{L}_{inter}$ consists of inter-sequences pairs, which cannot be found in any sequence. Moreover, additional related item pairs might introduce noises to item embedding learning.

TABLE V: MRR of removing different modules in MT4SR.

Module	Beauty	Tools	Toys	Office
MT4SR	0.0408	0.0387	0.0584	0.0592
$MT4SR-\mathcal{L}_{intra}$	0.0389	0.0346	0.0479	0.0468
$MT4SR-\mathcal{L}_{inter}$	0.0335	0.0347	0.0385	0.0435
$MT4SR-\mathcal{L}_{intra}-\mathcal{L}_{inter}$	0.0266	0.0165	0.0310	0.0381

# F. Ablation Study (RQ3)

We investigate the effectiveness of each proposed component in Table V, including the intra-sequence regularization  $\mathcal{L}_{intra}$  and inter-sequence regularization  $\mathcal{L}_{inter}$ . We demonstrate the necessity of these two components by observing the ranking performance after the removal of them.

We remove each module from top to bottom and report the MRR performance. The followings are our observations:

- Removing either L<sub>intra</sub> or L<sub>inter</sub> reduces the recommendation performance. This verifies the necessity of these two components and their item relationships modeling capability.
- Removing inter-sequence module  $\mathcal{L}_{inter}$  brings more negative impacts than the removal of  $\mathcal{L}_{intra}$ . This verifies our previous analysis in Table II that the item-item transitions within sequences have limited overlapping with related item pairs. This scarce overlapping indicates the limited additional knowledge from intra-sequence.
- The performance of removing both  $\mathcal{L}_{intra}$  and  $\mathcal{L}_{inter}$  is worse than SASRec. The reasons are twofold. First, there is no supervised signal to guide the multi-relational item attention calculation without  $\mathcal{L}_{intra}$ . The auxiliary item attention values are not optimized and poorly fit with the item transitions. Moreover, the absence of  $\mathcal{L}_{inter}$  limits the model from capturing users' preferences from only the item transitions.

## G. Improvements Analysis (RQ4)

We analyze the origins of improvements of MT4SR by investigating performance differences in groups of users and items, separated by the number of interactions. It demonstrates the effectiveness of MT4SR on cold start users and items and the capability of modeling high-order related item pairs.

1) Performance w.r.t Sequence Length: We separate users into sets based on the number of interactions in training, which is also sequence lengths of users. We report the average NDCG@5 on each group of users. Figure 4 shows sizes and the corresponding NDCG@5 of each group of users. The set with the shortest sequence length has most users, and sizes decrease as sequence lengths become longer. The models with auxiliary related item pairs (MT4SR and MoHR) significantly outperform STOSA and SASRec in short to medium lengths of sequences, with relative improvements of almost 200%. However, MT4SR and MoHR only achieve comparative performances in longest sequences. The reason is that auxiliary item relationships provide additional information for items. This observation verifies the effectiveness of incorporating auxiliary item relationships on cold users. MoHR obtains the best performance in short sequences. However, its performance decreases drastically when sequence length

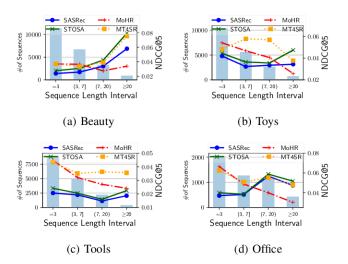


Fig. 4: NDCG@5 on different sequences based on length.

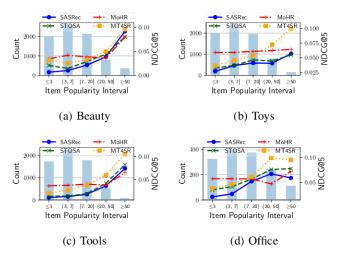


Fig. 5: NDCG@5 on different items based on popularity.

becomes longer. The reason is MoHR only models first-order transitions. Unlike MoHR, MT4SR learns both high-order item transitions and auxiliary item relationships.

2) Performance w.r.t Item Popularity: We separate items into groups based on popularity (*i.e.*, number of interacted users). We show the size and the average NDCG@5 in each group of items in Figure 5. The size distributions are similar to those of users, where unpopular items are in the majority. Compared with models without auxiliary item relationships modeling (STOSA and SASRec), MT4SR and MoHR significantly improve performances on cold items. It demonstrates the effectiveness and necessity of incorporating item relationships. Unlike the sequence perspective, MT4SR performs better on most popular items. Comparing MT4SR and MoHR, MT4SR performs significantly better than MoHR on most popular items. However, MoHR performs better than MT4SR for cold items. The potential reasons for this observation are: (1). high-order transitions modeling of the multi-relational self-attention module connects more similar items for popular items; (2). related item pairs follow the power-law distributions, where popular items have most pairs.

# VI. CONCLUSION

This work proposes a novel and general Multi-relational Transformer MT4SR for modeling high-order transitions and auxiliary item relationships simultaneously. To supervise the intra-sequence relatedness of item pairs, we also introduce a novel regularization measuring errors between related item pairs predictions and ground truth item pairs, guaranteeing accurate item relatedness self-attention calculations. We also explore inter-sequence item pairs with a novel regularization term. Extensive results and qualitative analysis on four real-world datasets demonstrate the effectiveness of MT4SR and well support the superiority of MT4SR in alleviating cold-start user and item issues and the capability of modeling high-order item relationships for SR.

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