

# Code and Named Entity Recognition in StackOverflow

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## Abstract

There is an increasing interest in studying natural language and computer code together, as large corpora of programming texts become readily available on the Internet. For example, StackOverflow currently has over 15 million programming related questions written by 8.5 million users. Meanwhile, there is still a lack of fundamental NLP techniques for identifying code tokens or software-related named entities that appear within natural language sentences. In this paper, we introduce a new named entity recognition (NER) corpus for the computer programming domain, consisting of 15,372 sentences annotated with 20 fine-grained entity types. We also present the SoftNER model that combines contextual information with domain specific knowledge using an attention network. The code token recognizer combined with an entity segmentation model we proposed, consistently improves the performance of the named entity tagger. Our proposed SoftNER tagger outperforms the BiLSTM-CRF model with an absolute increase of +9.73 F<sub>1</sub> score on StackOverflow data.<sup>1</sup>

## 1 Introduction

Recently there has been significant interest in modeling human language together with computer code (Quirk et al., 2015; Iyer et al., 2016; Yin and Neubig, 2018), as more data becomes available on websites such as StackOverflow and GitHub. This is an ambitious yet promising direction for scaling up language understanding to richer domains. Access to domain-specific NLP tools could help a wide range of downstream applications. For example, extracting software knowledge bases from text (Movshovitz-Attias and Cohen, 2015), developing better quality measurements of StackOver-

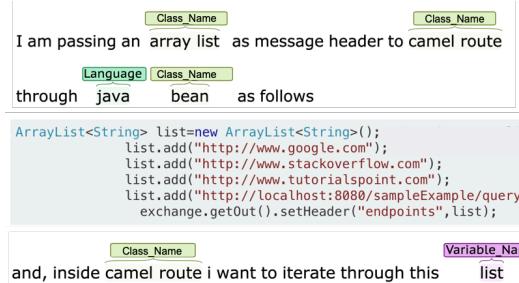


Figure 1: Examples of software-related named entities in a StackOverflow post.

flow posts (Ravi et al., 2014), finding similar questions (Amirreza Shirani, 2019) and more. However, there is a lack of NLP resources and techniques for identifying software-related named entities (e.g., variable names or application names) within natural language texts.

In this paper, we present a comprehensive study that investigates the unique challenges of named entity recognition in the social computer programming domain. These named entities are often ambiguous and have implicit reliance on the accompanied code snippets. For example, the word ‘list’ commonly refers to a data structure, but can also be used as a variable name (Figure 1). In order to recognize these entities, we propose a named entity recognizer (NER) that utilizes a multi-level attention network to combine the textual context with the code snippet knowledge. Using our newly annotated corpus of 15,372 sentences from StackOverflow, we rigorously test our proposed model which outperforms state-of-the-art BiLSTM-CRF tagging models for identifying 20 types of software-related named entities. Our key contributions are the following:

- A new StackOverflow NER corpus manually annotated with 20 types of named entities, including all in-line code within natural language sentences (§2). We demonstrate that NER in the software domain is an

<sup>1</sup>Our code and data are available at: <https://github.com/jeniyat/StackOverflowNER/>.

ideal benchmark task for testing effectiveness of contextual word representations, such as ELMo (Peters et al., 2018) and BERT (Devlin et al., 2019), due to its inherent polysemy and salient reliance on context. For example, ‘*windows*’ can be an English word, a variable, or a computer operating system, entirely depending on context.

- An in-domain trained neural NER tagger for StackOverflow (§3) that can recognize 20 fine-grained named entities related to software developing. We also tested its performance on GitHub text data, which include readme files and issue reports.
- A code token recognizer (§3.1) that utilizes StackOverflow code snippets to capture the character patterns of code related entities, and consistently improves the NER tagger.
- In-domain trained ELMo and BERT representations (§3.3) on 152 million sentences from StackOverflow that leads to more than 14 points increase in  $F_1$  score over off-the-shelf ELMo, and significantly outperforms off-the-shelf BERT.

Our named entity tagger achieves a 78.41%  $F_1$  score on StackOverflow and 62.69%  $F_1$  score on GitHub data for extracting the 20 software related named entity types. We believe this performance is sufficiently strong to be practically useful. We have released our data and code, including the named entity tagger, our annotated corpus, annotation guideline, a specially designed tokenizer, and pre-trained StackOverflow ELMo and BERT embeddings.

## 2 Annotated StackOverflow Corpus

In this section, we describe the construction of our StackOverflow NER corpus. We randomly selected 1,237 question-answer threads from StackOverflow 10-year archive (from September 2008 to March 2018) and manually annotated them with 20 types of entities. For each question, four answers were annotated, including the accepted answer, the most upvoted answer, as well as two randomly selected answers (if they exist). Table 1 shows the statistics of our corpus. 40% of the question-answer threads were double-annotated, which are used as the development and test sets in our experiments (§4). We also annotated 6,501 sentences from GitHub readme files and issue reports as additional evaluation data.

	<b>Train</b>	<b>Dev</b>	<b>Test</b>	<b>Total</b>
#questions	741	247	249	1,237
#answers	897	289	315	1,501
#sentences	9,315	2,942	3,115	15,372
#tokens	136,996	43,296	45,541	225,833
#entities	11,440	3,949	3,733	19,122
	<b>per Question</b>		<b>per Answer</b>	
avg. #sentences	6.84		4.60	
avg. #tokens	98.46		69.37	
avg. #entities	7.62		5.11	
avg. #tokens per sentence	14.38		15.08	

Table 1: Statistics of our StackOverflow NER corpus. These counts exclude all the code blocks and outputs blocks (i.e., lines that appear within `<code>` and `<blockquote>` tags).

### 2.1 Annotation Schema

We defined and annotated 20 types of fine-grained entities, including 8 code-related entities and 12 natural language entities. The code entities include mentions of CLASS, VARIABLE, IN LINE CODE, FUNCTION, LIBRARY, VALUE, DATA TYPE, and HTML XML TAG. Whereas the natural language entities include mentions of APPLICATION, UI ELEMENT, LANGUAGE, DATA STRUCTURE, ALGORITHM, FILE TYPE, FILE NAME, VERSION, DEVICE, OS, WEBSITE, and USER NAME.

Our annotation guideline was developed through several pilots and further updated with notes to resolve difficult cases as the annotation progressed.<sup>2</sup> Each entity type was defined to encourage maximum span length (e.g., ‘*SGML parser*’ instead of ‘*SGML*’). We annotated noun phrases without including modifiers (e.g., ‘*C*’ instead of ‘*Plain C*’), except a few special cases (e.g., ‘*rich text*’ as a common FILE TYPE). On average, an entity contains about 1.5 tokens. While VARIABLE, FUNCTION and CLASS names mostly consist of only a single token, our annotators found that some are written as multiple tokens when mentioned in natural language text (e.g., ‘*array list*’ for ‘*ArrayList*’ in Figure 1). The annotators were asked to read relevant code blocks or software repositories to make a decision, if needed. Annotators also searched Google or Wikipedia to categorize unfamiliar cases.

The annotators were asked to update, correct, or add annotations from the user provided `<code>` markdown tags. StackOverflow users can utilize `<code>` markdowns to highlight the code entities within the natural language sentences. However,

<sup>2</sup>Our annotation guideline is available at: <https://github.com/jeniyat/StackOverflowNER/>.

in reality, many users do not enclose the code snippets within the `<code>` tags; and sometimes use them to highlight non-code elements, such as email addresses, user names, or natural language words. While creating the StackOverflow NER corpora, we found that 59.73% of code-related entities are not marked by the StackOverflow users. Moreover, only 75.54% of the `<code>` enclosed texts are actually code-related, while 10.12% used to are highlighting natural language texts. The rest of cases are referring to non-code entities, such as SOFTWARE NAMES and VERSIONS. While markdown tag could be a useful feature for entity segmentation (§3.1.3), we emphasize the importance of having a human annotated corpus for training and evaluating NLP tools in the software domain.

## 2.2 Annotation Agreement

Our corpus was annotated by four annotators who are college students majored in computer science. We used a web-based annotation tool, BRAT (Stenetorp et al., 2012), and provided annotators with links to the original post on StackOverflow. For every iteration, each annotator was given 50 question-answer threads to annotate, 20 of which were double-annotated. An adjudicator then discussed disagreements with annotators, who also cross-checked the 30 single-annotated questions in each batch. The inter-annotator agreement is 0.62 before adjudication, measured by span-level Cohen’s Kappa (Cohen, 1960).

## 2.3 Additional GitHub Data

To better understand the domain adaptability of our work, we further annotated the readme files and issue reports from 143 randomly sampled repositories in the GitHub dump (Gousios and Spinellis, 2012) (from October 29, 2007 to December 31, 2017). We removed all the code blocks from the issue reports and readme files collected from these 143 repositories. The resulting GitHub NER dataset consists of 6,510 sentences and 10,963 entities of 20 types labeled by two in-house annotators. The inter-annotator agreement of this dataset is 0.68, measured by span-level Cohen’s Kappa.

## 2.4 StackOverflow/GitHub Tokenization

We designed a new tokenizer, SOTOKENIZER, specifically for the social computer programming domain. StackOverflow and GitHub posts exhibit

common features of web texts, including abbreviations, emoticons, URLs, ungrammatical sentences and spelling errors. We found that tokenization is non-trivial as many code-related tokens are mistakenly split by the existing web-text tokenizers, including the CMU Twokenizer (Gimpel et al., 2011), Stanford TweetTokenizer (Manning et al., 2014), and NLTK Twitter Tokenizer (Bird et al., 2009):

<code>txScope.Complete()</code>	[ ‘txScope’ ‘.’ ‘Complete’ ‘(’ ‘)’ ]
<code>std::condition_variable</code>	[ ‘std’ ‘:’ ‘:’ ‘condition_variable’ ]
<code>math.h</code>	[ ‘math’ ‘.’ ‘h’ ]
<code>&lt;span&gt;</code>	[ ‘<’ ‘span’ ‘>’ ]
<code>a==b</code>	[ ‘a’ ‘=’ ‘=’ ‘b’ ]

Therefore, we implemented a new tokenizer, using Twokenizer<sup>3</sup> as the starting point and added additional regular expression rules to avoid splitting code-related tokens.

## 3 Named Entity Recognition

The extraction of software-related named entities imposes significant challenges as it requires resolving a significant amount of unseen tokens, inherent polysemy, and salient reliance on context. Unlike news or biomedical data, spelling patterns and long-distance dependencies are more crucial in the software domain to resolve ambiguities and categorize unseen words. Taken in isolation, many tokens are highly ambiguous and can refer to either programming concepts or common English words, such as ‘*go*’, ‘*react*’, ‘*spring*’, ‘*while*’, ‘*if*’, ‘*select*’. Therefore, we design the SoftNER model that leverages sentential context to disambiguate and domain-specific character representations to handle rare words. Figure 2 shows the architecture of our model, which consists of primarily three components:

1. An **embedding extraction layer** (§3.1) that creates contextualized ELMo embeddings and two new domain-specific embeddings for each word in the input sentence.
2. A **multi-level attention layer** (§3.2) that combines the three word embeddings using an embedding-level and a word-level attention network.
3. A **BiLSTM-CRF** layer that predicts the entity type of each word using the weighted word representations from the previous layer.

<sup>3</sup><https://github.com/myleott/ark-twokenize-py>

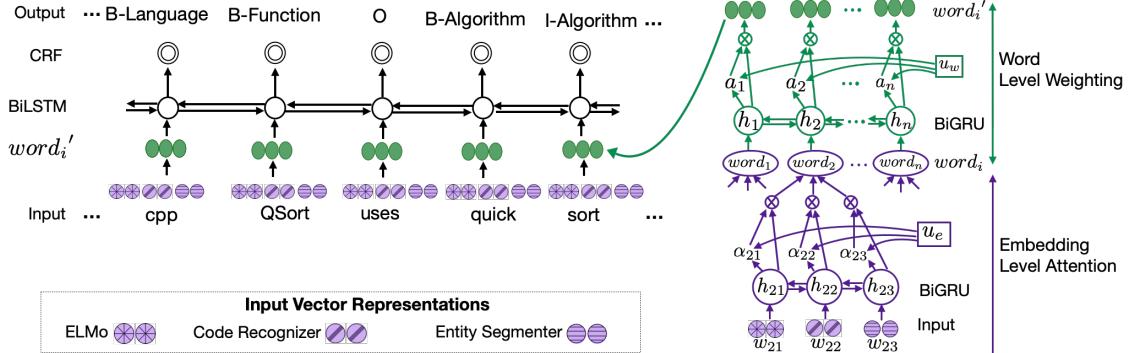


Figure 2: Our SoftNER model. It utilizes an attention network to combine the contextual word embeddings (ELMo) with the domain-specific embeddings (Code Recognizer and Entity Segemerter). The detailed structure of the attention network is depicted on the right.

### 3.1 Input Embeddings

For each word in the input sentence, we extract ELMo (Peters et al., 2018) representation and two new domain-specific embeddings produced by (i) a **Code Recognizer**, which represents if a word can be part of a code entity regardless of context; and (ii) an **Entity Segemerter**, that predicts whether a word is part of any named entity in the given sentence. Each domain-specific embedding is created by passing a binary value, predicted by a network independent from the SoftNER model, through an embedding layer. We describe the two standalone auxiliary models that generate these domain-based vectors below.

#### 3.1.1 In-domain Word Embeddings

Texts in the software engineering domain contain programming language tokens, such as variable names or code segments, interspersed with natural language words. This makes input representations pre-trained on general newswire text unsuitable for software domain. Therefore, we pre-trained different in-domain word embeddings, including ELMo, BERT and GloVe vectors on the StackOverflow 10-year archive of 2.3 billion tokens (§3.3).

#### 3.1.2 Context-independent Code Recognition

Humans with prior programming knowledge can easily recognize that ‘*list()*’ is code, ‘*list*’ can be either code or a verb, whereas ‘*listing*’ is more likely a non-code token. We introduce a code recognition model to capture such prior probability of how likely a word can be a code token without considering any contextual information. It is worth noting that this standalone code recognition model is also useful for language-and-code research, such as retrieving code snippets based on

natural language queries (Iyer et al., 2016; Giorgi and Bader, 2018; Yao et al., 2019)

Our code recognition model, which eventually generates the **Code Recognizer** vector, is a binary classifier. It utilizes language model features and character patterns to predict whether a word is a code entity. The input features include unigram word and 6-gram character probabilities from two language models (LMs) that are trained on the Gigaword corpus (Napoles et al., 2012) and all the code-snippets from the StackOverflow 10-year archive respectively. We also pre-trained FastText (Joulin et al., 2016) word embeddings using these code-snippets, where a word vector is represented as a sum of its character ngrams. We first transform each ngram probability into a  $k$ -dimensional vector using Gaussian binning (Maddela and Xu, 2018), which has shown to improve the performance of neural models using numeric features (Sil et al., 2017; Liu et al., 2016; Maddela and Xu, 2018). We then feed the vectorized features into a linear layer, concatenate the output with FastText character-level embeddings, and pass them through another hidden layer with *sigmoid* activation. We predict the token as a code-entity if the output probability is greater than 0.5.

#### 3.1.3 Entity Segmentation

The segmentation task refers to identifying entity spans without assigning entity category. Segmentation is simpler and less error-prone than entity recognition as it does not require a fine-grained classification of the segmented tokens. In fact, a segmentation model trained on our annotated StackOverflow corpus achieves an accuracy of 97.4 on the dev set (details in §4.5). To leverage the high performance of segmentation for entity recognition, we introduce **Entity Segemerter**,

which predicts whether each token is an entity mention in the given sentence. For this binary tagging task, the model classifies a token as either I-ENTITY or O, instead of the traditional BIO scheme.

Our segmentation model, which generates the entity segmenter vector, consists of a BiLSTM encoder and a CRF decoder. For input, we concatenate ELMo embeddings with two hand-crafted features, namely **word frequency** and **code markdown**. Inclusion of hand-crafted features is influenced by Wu et al. (2018), where word-shapes and POS tags were shown to improve the performance of sequence tagging models.

**Word Frequency** represents the word occurrence count in the training set. As many code tokens are defined by individual users, they occur much less frequently than normal English words. In fact, code and non-code tokens have an average frequency of 1.47 and 7.41 respectively in our corpus. Moreover, ambiguous token that can be either code or non-code entities have a much higher average frequency of 92.57. To leverage this observation, we include word frequency as a feature, converting the scalar value into a  $k$ -dimensional vector by Gaussian binning (Maddela and Xu, 2018).

**Code Markdown** indicates whether the given token appears inside a `<code>` markdown tag in the StackOverflow post. It is worth noting that `<code>` tags are noisy as users do not always enclose in-line code in a `<code>` tag or use the tag to highlight non-code texts (details in §2.1). However, we find it helpful to include the markdown information as a feature as it improves the performance of our segmentation model.

### 3.2 Multi-Level Attention

We build an aggregated word vector from the input embeddings using a multi-level attention network similar to Yang et al. (2016). We combine the input embeddings in the first attention layer and calculate the importance of each word for the task in the second layer. Although such embedding-level attention is not commonly used in NER, we found it empirically helpful for the software domain.

**Embedding-Level Attention** We use three embeddings, ELMo ( $w_{i1}$ ), Code Recognizer ( $w_{i2}$ ), and Entity Segmenter ( $w_{i3}$ ), for each word  $w_i$  in the input sentence. We introduce the embedding-level attention  $\alpha_{it}$  ( $t \in \{1, 2, 3\}$ ) to capture each

embedding’s contribution towards the meaning of the word. To compute  $\alpha_{it}$ , we pass the input embeddings through a bidirectional GRU and generate their corresponding hidden representations  $h_{it} = \overleftrightarrow{\text{GRU}}(w_{it})$ . These vectors are then passed through a non-linear layer, which outputs  $u_{it} = \tanh(W_e h_{it} + b_e)$ . We introduce an embedding-level context vector,  $u_e$ , which is learned during the training process. This context vector is combined with the hidden embedding representation using a softmax function to extract weight of the embeddings,  $\alpha_{it} = \frac{\exp(u_{it}^T u_e)}{\sum_t \exp(u_{it}^T u_e)}$ . Finally, we create the word vector by a weighted sum of all the information from different embeddings as  $\text{word}_i = \sum_t \alpha_{it} h_{it}$ .

**Weighted Word Representation** We also use a word-level weighting factor  $\alpha_i$  to emphasize the importance of each word  $w_i$  for the NER task. Similar to the embedding-level attention, we calculate  $\alpha_i$  from the weighted word vectors  $\text{word}_i$ . We use bidirectional GRU to encode the summarized information from neighbouring words and get  $h_i = \overleftrightarrow{\text{GRU}}(\text{word}_i)$ . This is then passed through a hidden layer which outputs  $u_i = \tanh(W_w h_i + b_w)$ . Using this vector, we extract the normalized weight for each word vector  $\alpha_i = \frac{\exp(u_i^T u_w)}{\sum_t \exp(u_i^T u_w)}$ , where  $u_w$  is another word-level context vector that is learned during training. Finally, we compute the weighted word representation  $\text{word}'_i = \alpha_i h_i$ . The aggregated word vector  $\text{word}'_i$  is then fed into a BiLSTM-CRF network, which predicts the entity category for each word.

### 3.3 Implementation Details

We use PyTorch framework to implement our proposed SoftNER model and two auxiliary systems, namely the code recognition and the entity segmentation systems. Our SoftNER model consists of a BiLSTM encoder with character-level CNN features and a CRF decoder. The input of the network consists of 500-dimensional segmenter vectors, 300-dimensional code recognizer vectors and 1024-dimensional contextual word representations. To extract in-domain word representations, we pre-trained Glove, ELMo and BERT vectors on 152 million sentences from the StackOverflow archive, excluding all the sentences from the 1,237 posts in our annotated corpus. The pre-training of 300-dimensional Glove embeddings, with a frequency cut-off of 5, took 8 hours on

	<b>P</b>	<b>R</b>	<b>F<sub>1</sub></b>
<b><i>Test set</i></b>			
Feature-based CRF	71.77	39.70	51.12
Fine-tuned BERT	45.92	77.02	57.54
Fine-tuned BERTOverflow	68.77	67.47	68.12
BiLSTM-CRF (ELMoVerflow)	73.03	64.82	68.68
SoftNER (ELMoVerflow)	<b>78.22</b>	<b>78.59</b>	<b>78.41</b>
<b><i>Dev set</i></b>			
Feature-based CRF	66.85	46.19	54.64
Fine-tuned BERT	46.42	79.57	58.64
Fine-tuned BERTOverflow	72.11	70.51	71.30
BiLSTM-CRF (ELMoVerflow)	74.44	68.71	71.46
SoftNER (ELMoVerflow)	<b>79.43</b>	<b>80.00</b>	<b>79.72</b>

Table 2: Evaluation on the *dev* and *test* sets of the StackOverflow NER corpus. Our SoftNER model outperforms the existing approaches.

a server with 32 CPU cores and 386 GB memory. The pre-training of 1024-dimensional ELMo vectors took 46 days on 3 NVIDIA Titan X Pascal GPUs. Pre-training of the BERT<sub>base</sub> model, with 64,000 WordPiece vocabulary, took 7 days on Google TPU.

We train the SoftNER model and the two auxiliary systems separately. Our segmentation model follows the same architecture and training setup as SoftNER except for the input, where ELMo embeddings are concatenated with 100-dimensional code markdown and 10-dimensional word frequency features. We set the number of bins  $k$  to 10 for Gaussian vectorization. Our code recognition model is a feedforward network with two hidden layers and a single output node with *sigmoid* activation.

## 4 Evaluation

In this section, we show that our SoftNER model outperforms all the previous NER approaches on the StackOverflow and GitHub data. We also discuss the factors pivotal to the performance of our model, namely pre-trained in-domain ELMo embeddings and our two domain-specific vectors.

### 4.1 Data

We train and evaluate our SoftNER model on the StackOverflow NER corpus of 9,352 train, 2,942 development and 3,115 test sentences we constructed in §2. We use the same data for our segmentation model but replace all the entity tags with an I-ENTITY tag. For the code recognition model, we created a lexicon of 6000 unique words randomly selected from the *train* set of the StackOverflow NER corpus. Each word was labelled individually without context as CODE, AMBIGUOUS or NON-CODE by two annotators. The inter-

annotator agreement was 0.89, measured by Cohen’s Kappa. After discarding disagreements, we divided the remaining 5312 tokens into 4312 train and 1000 test instances. Then, we merged AMBIGUOUS and NON-CODE categories to facilitate binary classification. We name this dataset of 5312 individual tokens as SOLEXICON.

### 4.2 Baselines

We compare our model with the following baseline and state-of-the-art approaches:

- A **BiLSTM-CRF** model with in-domain ELMo embeddings (**ELMoVerflow**; details in §3.3). This architecture is the state-of-the-art baseline NER models in various domains (Lample et al., 2016; Kulkarni et al., 2018; Dai et al., 2019).
- A **Fine-tuned in-domain BERT** model where we fine-tune the in-domain pre-trained-BERT<sub>base</sub> cased (**BERTOverflow**; details in §3.3) checkpoint<sup>4</sup> with our annotated corpus.
- A **Fine-tuned out-domain BERT** model where we fine-tune the out-domain BERT<sub>base</sub> cased checkpoint<sup>5</sup> with our annotated corpus.
- A **Feature-based Linear CRF** model which uses the standard orthographic, context and gazetteer features, along with the code markdown tags and handcrafted regular expressions to recognize code entities (details in Appendix A).

### 4.3 Results

Table 2 shows the precision (**P**), recall (**R**) and **F<sub>1</sub>** score comparison of different models evaluated on the StackOverflow NER corpus. Our SoftNER model outperforms the existing NER approaches in all the three metrics. Compared to BiLSTM-CRF, SoftNER demonstrates a 9.7 increase in  $F_1$  on the *test* set.

### 4.4 In-domain vs. Out-domain Word Embeddings

Table 3 shows the performance comparison between in-domain and out-domain word embeddings. We consider off-the-shelf ELMo (Peters

<sup>4</sup><https://github.com/jeniyat/StackOverflowNER/>

<sup>5</sup><https://github.com/google-research/BERT>

et al., 2018) and GloVe (Pennington et al., 2014) vectors trained on newswire and web texts as out-domain embeddings. Using the state-of-the-art BiLSTM-CRF model (Lample et al., 2016; Kulkarni et al., 2018; Dai et al., 2019), we observe a large increase of 13.64 F<sub>1</sub> score when employing in-domain ELMo (**ELMoVerflow**) representations over in-domain GloVe (**GloVeOverflow**), and an increase of 15.71 F<sub>1</sub> score over out-domain ELMo. We found that fine-tuned out-domain BERT (Devlin et al., 2019) outperforms the out-domain ELMo (Table 3), although it under-performs in-domain ELMo (ELMoVerflow) by 12.8 F<sub>1</sub> score (Table 2) on our StackOverflow NER corpus. Similarly, for Github data (more details in §5), in-domain ELMo outperforms the out-domain fine-tuned BERT by 10.67 F<sub>1</sub> score (Table 8). In our experiments, fine-tuned BERTOverflow extracts the named entities with higher recall, whereas the ELMoVerflow extracts them with higher precision. However, as the overall F<sub>1</sub> score of the ELMoVerflow is slightly higher than the BERTOverflow, we used in-domain ELMo for the rest of our experiments.

It is worth noting that, the performance improvements from contextual word embeddings are more pronounced on our software domain than on newswire and biomedical domains. Original ELMo and BERT outperform GloVe by 2.06 and 2.12 points in F<sub>1</sub> respectively on CoNLL 2003 NER task of newswire data (Peters et al., 2018; Devlin et al., 2019). For biomedical domain, in-domain ELMo outperforms out-domain ELMo by 1.33 points in F<sub>1</sub> on the BC2GM dataset (Sheikhshabbafghi et al., 2018).

We hypothesized that the performance gains from the in-domain contextual embeddings are largely aided by the model’s ability to handle ambiguous and unseen tokens. The increase in performance is especially notable (41% → 70% accuracy) for unseen tokens, which constitute 38% of the tokens inside gold entity spans in our dataset. This experiment also demonstrates that our annotated NER corpus provides an attractive test-bed for measuring the adaptability of different contextual word representations.

#### 4.5 Evaluation of Auxiliary Systems

Our domain-specific vectors, namely **Code Recognizer** and **Entity Segmente** are also crucial for the overall performance of our SoftNER model.

	<b>P</b>	<b>R</b>	<b>F<sub>1</sub></b>
<b><i>out-domain Word Embeddings</i></b>			
GloVe (newswire+Wiki+Web)	61.71	49.08	54.67
ELMo (newswire+Wiki)	67.66	47.41	55.75
Fine-tuned BERT (book+Wiki)	45.92	77.02	57.54
<b><i>In-Domain Word Embeddings (trained on StackOverflow)</i></b>			
GloVeOverflow	66.28	51.28	57.82
ELMoVerflow	<b>74.44</b>	68.71	<b>71.46</b>
Fine-tuned BERTOverflow	72.11	<b>70.51</b>	71.30

Table 3: Performance of fine-tuned BERT and BiLSTM-CRF model with different input representations on the *dev* set of our StackOverflow NER corpus. Contextualized word representations show a clear benefit relative to GloVe, when trained on StackOverflow data.

	<b>P</b>	<b>R</b>	<b>F<sub>1</sub></b>
Token Frequency	33.33	2.25	4.22
Most Frequent Label	<b>82.21</b>	58.59	68.42
Our Code Recognition Model	<b>78.43</b>	83.33	<b>80.80</b>
– Character ngram LMs	64.13	<b>84.51</b>	72.90
– Word ngram LMs	67.98	72.96	70.38
– FastText Embeddings	76.12	81.69	78.81

Table 4: Evaluation results and feature ablation of our code recognition model on SOLEXICON *test* set of 1000 manually labeled unique tokens, which are sampled from the *train* set of StackOverflow NER corpus.

Table 6 shows an ablation study. Removing code recognizer vectors and segmenter results in a 2.25 and 4.65 drops in F<sub>1</sub> scores respectively. If we replace embedding-level attention with a simple concatenation of embeddings, the performance also drop by 1.84 in F<sub>1</sub>. In addition, we evaluate the effectiveness of our two domain-specific auxiliary systems on their respective tasks:

**Code Recognition** Table 4 compares the performance of our code recognition model with other baselines on the SLEXICON *test* set (§4.1), which consists of 1000 random words from the *train* set of StackOverflow NER corpus classified as either a code or a non-code token. The baselines include: (i) a Most Frequent Label baseline, which assigns the most frequent label according to the human annotation in SOLEXICON *train* set; and (ii) a frequency baseline, which learns a threshold over token frequency in the *train* set of StackOverflow NER corpus using a decision tree classifier. Our model outperforms both baselines in terms of F<sub>1</sub> score. Although the most frequent label baseline achieves better precision than our model, it performs poorly on unseen tokens resulting in a large drop in recall and F<sub>1</sub> score. The ablation experiments show that the FastText word embeddings along with the character and word-level features are crucial for the code token recognition task.

	P	R	F <sub>1</sub>
Stanford NER Tagger	63.02	5.74	10.52
Our Entity Segmentation Model	<b>86.80</b>	<b>81.86</b>	<b>84.26</b>
– Word Frequency	84.61	81.53	83.04
– Code Markdown	82.49	81.83	82.16

Table 5: Evaluation of our segmentation model on the *dev* set of the StackOverflow NER corpus.

	P	R	F <sub>1</sub>
SoftNER	<b>79.43</b>	<b>80.00</b>	<b>79.72</b>
– Multi-level Attention	77.68	78.08	77.88
– Code Recognizer	77.18	77.76	77.47
– Entity Segmente	74.82	75.32	75.07

Table 6: Ablation study of SoftNER on the *dev* set of StackOverflow NER corpus.

**Entity Segmentation** Table 5 shows the performance of our segmentation model on the *dev* set of our StackOverflow corpus, where the entity tags are replaced by an I-ENTITY tag. Our model achieves an F<sub>1</sub> score of 84.3 and an accuracy of 97.4. Incorporating word frequency and code markdown feature increases the F<sub>1</sub> score by 1.2 and 2.1 points respectively. The low 10.5 F<sub>1</sub> score of Stanford NER tagger (Manning et al., 2014), which is trained on newswire text, demonstrates the importance of domain-specific tools for the software engineering domain.

#### 4.6 Error Analysis

Based on our manual inspection, the incorrect predictions made by NER systems can be largely classified into the following two categories (see examples in Table 7):

Segmentation Mismatch	<b>Gold:</b> installing on Windows Server 2012 R2. <b>Predicted:</b> installing on Windows Server 2012 R2.
Entity-Type Mismatch	<b>Gold:</b> I used ShareKit which was a breeze to add. <b>Predicted:</b> I used ShareKit which was a breeze to add.

Table 7: Representative examples of error categories. In each example pair, the first sentence contains the gold entities, and the second sentence contains the predicted entities from NER model.

**Segmentation Mismatch** refers to the cases where model predicts the boundary of entities incorrectly. Our SoftNER model reduces such segmentation errors by 80.33% compared to the BiLSTM-CRF baseline.

**Entity-Type Mismatch** refers to the errors where a code entity (e.g., names of variables) is predicted as a non-code entity (e.g., names of devices), and vice-versa. Our SoftNER model reduces such entity type errors by 23.34% compared

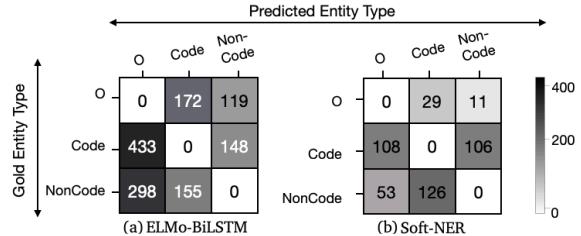


Figure 3: Comparison of errors made by the ELMo BiLSTM-CRF baseline and our Soft-NER on the *dev* set of StackOverflow NER corpus. In the error heatmap, darker cell color corresponds to higher error counts. Our Soft-NER model reduces errors in all the categories.

	P	R	F <sub>1</sub>
Feature-Based CRF	43.16	35.71	39.09
Fine-tuned out-domain BERT	56.59	48.13	52.02
Fine-tuned BERTOverflow	61.71	58.75	60.19
BiLSTM-CRF (ELMoGitHub)	<b>64.53</b>	<b>60.96</b>	<b>62.69</b>
SoftNER (ELMoVerflow)	62.05	59.20	60.59
SoftNER (ELMoGitHub)	63.29	60.89	62.07

Table 8: Evaluation on the GitHub NER dataset of readme files and issue posts. *All the models are trained on our StackOverflow NER corpus.* Our Soft-NER model performs close to BiLSTM-CRF model trained on the GitHub ELMo embeddings.

to the BiLSTM-CRF baseline.

As illustrated in Figure 3, our Soft-NER model reduced the errors in both categories by incorporating the auxiliary output from segmenter and code recognizer model.

#### 5 Domain Adaptation to GitHub data

To understand the domain adaptability of our StackOverflow based SoftNER, we evaluate its performance on readme files and issue reports from 143 randomly sampled repositories in the GitHub dump (Gousios and Spinellis, 2012). We also trained GitHub ELMo embeddings on 4 million sentences from randomly sampled 5,000 GitHub repositories.

Table 8 shows that the performance of our Soft-NER model using StackOverflow ELMo embeddings is similar to the top performing BiLSTM-CRF model using GitHub ELMo embeddings with a difference of only 2.1 points in F<sub>1</sub>. We also did not observe any significant gain after adding the code recognizer and segmenter vectors to the GitHub ELMo embeddings. We think one likely explanation is that GitHub data contains less code-related tokens when compared to StackOverflow. The percentage of code-related entity tokens is 63.20% in GitHub and 77.21% in StackOverflow.

Overall, we observe a drop of our SoftNER tagger from 78.41 on StackOverflow (Table 2) to 62.69 on GitHub data (Table 8) in  $F_1$  due to domain mismatch. However, we believe that our NER tagger still achieves sufficient performance to be useful for applications on GitHub.<sup>6</sup> We leave further investigation of semi-supervised learning and other domain adaptation approach for future work.

## 6 Related Work

The CoNLL 2003 dataset (Sang and De Meulder, 2003) is a widely used benchmark for named entity recognition, which contains annotated newswire text from the Reuters RCV1 corpus. State-of-the-art approaches on this dataset (Baevski et al., 2019) use a bidirectional LSTM (Lample et al., 2016; Ma and Hovy, 2016) with conditional random field (Collobert et al., 2011) and contextualized word representations (McCann et al., 2017; Peters et al., 2018; Devlin et al., 2019).

Named entity recognition has been explored for new domains and languages, such as social media (Finin et al., 2010; Ritter et al., 2011; Plank et al., 2014; Derczynski et al., 2015; Limsopatham and Collier, 2016; Aguilar et al., 2017), biomedical texts (Collier and Kim, 2004; Greenberg et al., 2018; Kulkarni et al., 2018), multilingual texts (Benajiba et al., 2008; Xie et al., 2018) and code-switched corpora (Aguilar et al., 2018; Ball and Garrette, 2018). Various methods have been investigated for handling rare entities, for example incorporating external context (Long et al., 2017) or approaches that make use of distant supervision (Choi et al., 2018; Yang et al., 2018; Onoe and Durrett, 2019).

There has been relatively little prior work on named entity recognition in the software engineering domain. Ye et al. (2016) annotated 4,646 sentences from StackOverflow with five named entity types (Programming Language, Platform, API, Tool-Library-Framework and Software Standard). The authors used a traditional feature-based CRF to recognize these entities. In contrast, we present a much larger annotated corpus consisting of 15,372 sentences labeled with 20 fine-grained entity types. We also develop a novel attention based neural NER model to extract those fine-grained entities.

<sup>6</sup>As a reference, the state-of-the-art performance for 10-class Twitter NER is 70.69  $F_1$  (Zhang et al., 2018).

## 7 Conclusion

In this work, we investigated the task of named entity recognition in the social computer programming domain. We developed a new NER corpus, consisting of 15,372 sentences from StackOverflow and 6,510 sentences from GitHub annotated with 20 fine-grained named entities. We demonstrate that this new corpus is an ideal benchmark dataset for contextual word representations, as there are many challenging ambiguities that often require long-distance context to resolve. We proposed a novel attention based model, named SoftNER, that outperforms the state-of-the-art NER models on this dataset. Furthermore, we investigated the important sub-task of code recognition. Our novel code recognition model captures additional spelling information beyond character-based ELMo and consistently improves performance of the NER model. We believe our corpus and StackOverflow-based named entity tagger will be useful for various language-and-code tasks, such as code retrieval, software knowledge base extraction and automated question-answering.

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## A Feature-Based CRF Baseline

We implemented a CRF baseline model using CRFsuite<sup>7</sup> to extract the software entities. This model uses standard orthographic, contextual and gazetteer features. It also includes the code markdown tags (§3.1.3) and a set of regular expression features. The regular expressions are developed to recognize specific categories of code-related entities. Feature ablation experiments on this CRF model are presented in Table 9. One noticeable distinction from the named entity recognizer in many other domains is that the *contextual features are not as helpful in feature-based CRFs for classifying software entities*. This is because, in the StackOverflow NER corpus a significant number of neighbouring words are shared among different software entities. As an example, the bigram ‘in the’ frequently appears as the left context of the following types: APPLICATION, CLASS, FUNCTION, FILE TYPE, UI ELEMENT, LIBRARY, DATA STRUCTURE and LANGUAGE.

	<b>P</b>	<b>R</b>	<b>F<sub>1</sub></b>
Feature-based CRF	66.85	46.19	54.64
– Context Features	68.91	43.58	53.39
– Markdown Feature	70.64	40.15	51.20
– Rule and Gazetteer Features	69.71	40.66	51.36

Table 9: Feature based CRF performance with varying input features on *dev* data.

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<sup>7</sup><http://www.chokkan.org/software/crfsuite/>