# Correcting Diverse Factual Errors in Abstractive Summarization via Post-Editing and Language Model Infilling

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### **Abstract**

Abstractive summarization models often generate inconsistent summaries containing factual errors or hallucinated content. Recent works focus on correcting factual errors in generated summaries via post-editing. Such correction models are trained using adversarial nonfactual summaries constructed using heuristic rules for injecting errors. However, generating non-factual summaries using heuristics often does not generalize well to actual model errors. In this work, we propose to generate hard, representative synthetic examples of nonfactual summaries through infilling language models. With this data, we train a more robust fact-correction model to post-edit the summaries to improve factual consistency. Through quantitative and qualitative experiments on two popular summarization datasets— CNN/DM and XSum—we show that our approach vastly outperforms prior methods in correcting erroneous summaries. Our model—FACTEDIT improves factuality scores by over  $\sim$ 11 points on CNN/DM and over  $\sim$ 31 points on XSum on average across multiple summarization models, producing more factual summaries while maintaining competitive summarization quality.<sup>1</sup>

#### 1 Introduction

While modern summarization models generate highly fluent summaries that appear realistic (Lewis et al., 2020; Zhang et al., 2020), these models are prone to generating non-factual and sometimes entirely fabricated content (Cao et al., 2018; Goodrich et al., 2019; Maynez et al., 2020). With the increasing adoption of language generation tools in user-facing products, such unreliability poses severe risks, including the spread of misinformation, panic and other potentially harmful effects (Ranade et al., 2021; Hutson et al., 2021).

Since it is difficult to control for factuality at training or inference time (Huang et al., 2021;

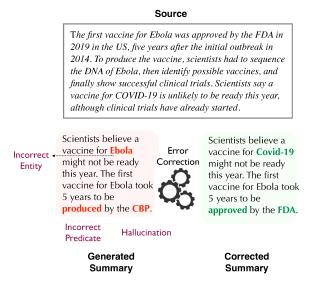


Figure 1: Model generated summaries often produce content which is factually inconsistent w.r.t. to the source. FACTEDIT rewrites these summaries by maintaining the abstractiveness but correcting factual errors.

Dreyer et al., 2021), a popular approach to fix the factual inconsistencies is via post-editing generated summaries (Cao et al., 2020; Dong et al., 2020). This allows summarization models to focus on fluency and content-relevance while improving factual consistency. However, there is no suitable data for training post-editing models to directly "translate" an incorrect summary to a correct one. Prior work constructed synthetic training data by introducing simple heuristic errors like replacing entities or numbers in reference summaries (Cao et al., 2020), but it is not clear whether such synthetic errors have sufficient coverage and accurately represent the types and distribution of actual errors made by language models. Further, with increasing language generation capabilities, models make more complex factual errors involving discourse structures and paraphrasing which cannot be easily captured with heuristics (Pagnoni et al., 2021). The goal of our work is to develop post-editing models

<sup>&</sup>lt;sup>1</sup>Code and data available at https://github.com/vidhishanair/FactEdit.

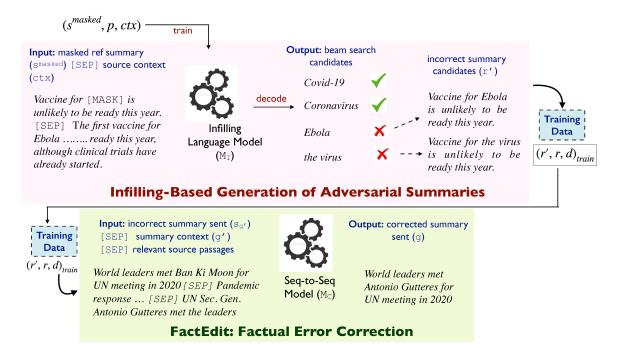


Figure 2: Architecture framework for FACTEDIT. Using masked versions of existing reference summaries, we use an infilling language model to produce alternative candidates for the mask position. We construct factually incorrect summaries by replacing the mask with the lower ranked candidates. Finally, we train a sequence-to-sequence model for fact correction using the synthetically constructed data.

that generalize over a wider range of factual errors (example in Figure 1) in generated summaries from diverse summarization model types.

We propose FACTEDIT—a novel approach to post-editing text, to control for content factuality in generated summaries. Rather than manually defining a list of heuristic errors, it incorporates a new algorithm to generate adversarial (non-factual) examples using infilling language models (Donahue et al., 2020). We use lower ranked beam-search candidates from the language model as a source for potentially factually-incorrect summary facts, thereby producing a set of plausible, likely, and fluent, incorrect synthetic summaries for a particular correct reference summary. In this way, we leverage the capabilities of large language models to produce multiple candidates of alternative, erroneous summaries. These examples, along with factually correct references, are then used to train a sequence-to-sequence fact-correction model that aims at generating a factually consistent version of the candidate summary (§2).

We evaluate FACTEDIT on two datasets - CNN/DailyMail (Hermann et al., 2015) and XSum (Narayan et al., 2018) and across nine summarization models with the FRANK benchmark (Pagnoni et al., 2021) for evaluating various categories of factual errors in generated summaries (§3). The

two summarization datasets represent varied distributions of factual errors in models trained on them and hence constitute a good test bed to evaluate the generalizability of our model. We show that FACTEDIT substantially improves factuality scores across two metrics - Ent-DAE (Goyal and Durrett, 2021) and FactCC (Kryscinski et al., 2020). On the Ent-DAE metric, FACTEDIT improves results by  $\sim$ 11 points (CNN/DM) and  $\sim$ 31 points (XSum), and on the FactCC metric we show improvements of  $\sim$ 6 points (CNN/DM) and  $\sim$ 24 (XSum) points on average across models (§4). Further, our analysis shows that FACTEDIT effectively corrects diverse error categories without the need for special heuristics or annotations (§5). An important application of FACTEDIT is to audit summarization systems and facilitate their reliability.

### 2 Model

Assume a summarization model trained to process a document d and generate a coherent and fluent summary g' which has been shown to often misrepresent facts from the document. FACTEDIT is

 $<sup>^2</sup>$ We denote incorrect input (to fact correction model) summaries using ' and corrected output (from fact correction model) without the ' throughout this paper. For E.g. g' is incorrect summary, r' is the incorrect reference summary while g is the corrected summary and r' is the corrected reference summary.

a fact correction model  $M_C$  which takes the generated summary g' and document d, identifies factual errors and generates a rewritten summary g by correcting them (as outlined in Figure 2).

We present an adversarial data generation approach which leverages the power of pre-trained language models to produce fluent and complex factually incorrect summaries. We train an infilling language model  $M_I$  using documents from summarization training data and use the model to introduce diverse factual errors in sentences from them  $(\S 2.1)$ . Using the trained model, we introduce factual errors in reference summaries of the training data r producing an incorrect summary r' resulting in a synthetic dataset  $\{r', r, d\}_{train}$  of erroneous summaries mapped to their corrected versions (pink section in Figure 2). We train a sequence-to-sequence model  $M_C$  for factual error correction using the generated synthetic data (§2.2). Finally, we use the trained correction model to rewrite model generated summaries g' producing a corrected version g (§2.3 - green section in Figure 2).

# 2.1 Infilling Data Generator $M_I$

Our data generation process leverages infilling language models (Donahue et al., 2020) to produce candidates to fill masked phrases in a summary sentence. We mask parts of the input and use the infilling model to generate multiple candidates for the masked position. We then use lower order beam candidates as potential incorrect candidates to generate an incorrect version of the input. We hypothesize that, given the relevant context of a source document, a strong language model generates relevant and factual sequences at higher probabilities, compared to lower probability sequences. For the infilling model, we hypothesize that the lower ranked candidates are often alternative phrases of similar types (in case of entities) or parts-of-speech which are plausible but often not factually correct. Motivated by prior work (Goyal and Durrett, 2020) using lower ranked beam search candidates as a source for adversarial data, we use the lower ranked candidates to construct erroneous summaries from reference summaries.

**Training:** Our infilling model  $M_I$  is trained to take a masked sentence  $s^{masked}$  and its relevant context ctx as input and generate a correct phrase to fill in the masked span. To train  $M_I$ , we construct a dataset using documents d from the training data of

existing summarization datasets. For each sentence s in the first-k (k=5) positional sentences of a document d, we identify the subjects, objects and relations {sub, obj, rel} in them using OpenIE (Banko et al., 2007). By iteratively masking each phrase p in {sub,obj,rel}, we create a masked query  $s^{masked}$ and its corresponding context ctx by removing the masked sentence from the document, resulting in our training data  $\{s^{masked}, p, ctx\}$ , where p is the masked span text. We train a sequence-to-sequence model  $M_I$  on this data which takes  $s^{masked}$  [SEP] ctx as input and learns to generate p as the output. We intentionally use only sentences from the document as masked queries and do not use sentences from the reference summaries, to ensure that the model does not memorize phrases from the references. Thus, when applied to unseen reference sentences during inference, the model will produces richer beam search candidates.

Adversarial Data Generation: We use the trained infilling model to generate the synthetic dataset for fact correction using the document reference pairs  $\{d, r\}_{train}$  from the summarization training data. For each sentence in the reference  $s_r$ , we use OpenIE to extract {sub, obj, rel} and iteratively mask one phrase at a time to construct masked sentences  $s^{masked}$  from the references. We provide this masked reference summary sentence and document d as input to the model and perform beam-search decoding for generation. We then consider lower ranked beam candidates  $(rank=[5,15])^3$  as non-factual alternatives for the corresponding masked phrase. We then use these candidates as the replacements for the mask producing an erroneous summary r'. Running this on the  $\{d,r\}_{train}$  training data, we construct a synthetic data  $\{r', r, d\}_{train}$  of factually incorrect summaries paired with their correct version where r' and r differ by an incorrect phrase. To train the model to not perform any corrections on factual summaries, we keep original reference summaries for 20% of the data points (r' = r).

### 2.2 Fact Correction Model $M_C$

Using the parallel data  $\{r', r, d\}_{train}$  produced by the above infilling method, we train models for factual error correction. In contrast to prior work

<sup>&</sup>lt;sup>3</sup>We chose this range of ranks based on a manual analysis of 500 generated adversarial examples where our method produced factually incorrect replacements over 90% of the time.

which used pointer based models to copy phrases from the source document, we use a sequence-to-sequence model like BART (Lewis et al., 2020) to preserve the abstractive content in the input. The model  $\mathbf{M}_C$  is trained with an erroneous reference summary sentence  $s_{r'}$  produced by the infilling data generator and the corresponding document d as input and the correct reference summary sentence  $s_r$  as output. A straightforward option is to provide  $s_{r'}$ , d concatenated as inputs to the model. But we hypothesize that providing the right context can help the model better correct the errors. Below we outline input structures that provide better context in the input:

**Relevant Supporting Passages:** To help the model better connect the relevant facts in the source document to the summary sentence being corrected, we experiment with providing only the most relevant parts of the document as input context instead of the entire document. Using a scoring function (ROUGE), we identify sentences from the document which have high overlap with the generated summary sentence and extract the top-k (k=3 for our work) such sentences. We provide these sentences along with a window of  $w_k$  ( $w_k$ =2) sentences before and after each as the input context to the model.

Surrounding Summary Context: While simple errors like incorrect entities can be detected and corrected with only the context of the current sentence being corrected, more complex discourse level errors like incorrect pronouns require the context of the rest of the sentences of the summary. To enable this, we additionally give the complete generated summary (other sentences from the summary) as additional context. For single sentence summaries like headline generation, this does not change the original setting, but for longer summaries this setting helps with discourse level errors.

In essence, our model  $\mathbf{M}_C$  takes the input as *Incorrect Reference Sentence*  $(s_{r'})$  [SEP] *Full Reference Summary* (r') [SEP] *Relevant Passages* and generates the corrected summary r as output.

#### 2.3 Inference

Our trained fact correction model  $\mathbf{M}_C$  can be directly applied to any model-generated summaries g', without access to the underlying model. For each sentence in a generated summary, we identify the relevant passages using ROUGE and provide it as an input to the model (in the form *Gen*-

erated Summary Sentence  $(s_{g'})$  [SEP] Generated Full Summary (g') [SEP] Relevant Passages).

# 3 Experiments and Data

#### 3.1 Datasets

We use two news summarization datasets CNN-DailyMail (Hermann et al., 2015) and XSum (Narayan et al., 2018). The two datasets have been extensively studied for the factual consistency in their generated summaries across a variety of models (Goodrich et al., 2019; Cao et al., 2018). Reference summaries from CNN/DM are longer, having on average three sentences, and more extractive in nature. XSum on the other hand has shorter, single sentence summaries and is significantly more abstractive in nature. The summaries in these datasets are qualitatively different, and hence models trained on the two datasets present varied levels of challenges in maintaining factual consistencies.

Prior work have studied summaries generated from different language models and characterized the factual errors in them (Pagnoni et al., 2021). Generated summaries on the CNN/DM dataset are more extractive in nature and hence are more factual ( $\sim$ 70% of summaries are factual) than the more abstractive generated summaries of XSum  $(\sim 20\%$  of summaries are factual). The longer summaries in CNN/DM display discourse level inconsistencies while summaries from XSum often hallucinate content which is not supported by the source document. Hence, the two datasets present a varied setting for evaluating the efficacy of our model across different kinds of errors. For our main evaluation, we evaluate the overall capability of FACTE-DIT in correcting errors in summaries generated by a BART model.

We further evaluate our model on the FRANK benchmark (Pagnoni et al., 2021) which contains generated summaries obtained using multiple language models for both datasets annotated with human judgements on their factuality and the category of factual error. As different language models have different distribution of factual error types, this evaluation helps us study the generalizability of FACTEDIT in correcting errors across them.<sup>4</sup> For the CNN/DM dataset, it contains model outputs from a LSTM Seq-to-Seq model (S2S) (Rush et al.,

<sup>&</sup>lt;sup>4</sup>As the benchmark has publicly available model outputs, the summaries across different datasets are from different models owing to their availability.

2015), a Pointer-Generator Network (PGN) model (See et al., 2017), a Bottom-Up Summarization (BUS) model (Gehrmann et al., 2018), a Bert based Extractive-Abstractive model (BertSum) (Liu and Lapata, 2019) and a jointly pretrained transformer based encoder-decoder model BART (Lewis et al., 2020). For the XSum dataset, it contains model outputs from a Topic-Aware CNN Model (Narayan et al., 2018), a Pointer-Generator Network (PGN) model, a randomly initialized (TransS2S) (Vaswani et al., 2017) and one initialized with Bert-Base (BertS2S) (Devlin et al., 2019).

# 3.2 Experimental Settings and Evaluation

**Setup:** We use OpenIE (Banko et al., 2007) to pre-process each summary and extract subject, object, predicate triples for each summary sentence. We use BART-base (Lewis et al., 2020) as our sequence-to-sequence model for the infilling based data generator and the fact correction model. Both models were trained with a batch size of 48, a learning rate of 3e-5, and warm-up of 1000 for 1 epoch. The maximum input sequence length was 512 and maximum output sequence length was 128. Using the infilling data generator, we generate 1233329 negative, 308332 positive examples for CNN/DM and 724304 negative, 181076 positive, examples for XSum as training data for fact correction. Models were trained on 4 Nvidia GeForce GTX TITAN X GPUs and each training run took  $\sim$ 15 hours. All hyperparameters were chosen based on generated dev set ROUGE-L (Lin, 2004) on each dataset.

**Evaluation Setup:** Evaluating factual consistency of generated summaries is challenging, with relatively recent metrics developed to detect it. These metrics unfortunately do not correlate highly with human judgements yet. We therefore evaluate our model using two metrics - FactCC (Kryscinski et al., 2020) and Ent-DAE (Goyal and Durrett, 2021); each captures different error types. FactCC is a binary classifier, trained on a synthetic, heuristic error dataset, which is better at detecting simple semantic errors like incorrect entities or numbers. Ent-DAE is a classifier trained on synthetic data constructed using the dependency structure of the text. In addition to semantic errors, it is better at detecting more complex discourse-level errors (Pagnoni et al., 2021). We also report ROUGE (Lin, 2004) to evaluate if our model maintains the fluency of summaries. While ROUGE is less correlated with factuality (Pagnoni et al., 2021; Maynez

et al., 2020), it helps evaluate if the corrected summary is fluent and aligned with the reference summary. However, with factual corrections of outputs we expect small drops in ROUGE, since generation models were specifically optimized to maximize ROUGE presumably at the expense of factuality.

Our evaluation has two settings: i) FACTEDIT - correct all generated summaries in the test set and ii) FACTEDIT + FactCC Filter (FF) - using the FactCC metric we identify factually incorrect summaries, and only correct the incorrect ones.

**Baselines:** We compare our approach with (Cao et al., 2020) as the baseline. The baseline uses a heuristic set of rules proposed by Kryscinski et al. (2020) to introduce simple errors (Entity, Number, Date, and Pronoun) in reference summaries and trains a BART-base model for error correction. Comparing our model with (Cao et al., 2020) helps us evaluate the benefit of our Infilling LM based adversarial data generator. <sup>5</sup>

#### 4 Results

### 4.1 Factuality Results

We first evaluate FACTEDIT's ability to correct errors in summaries generated by a BART-base summarization model on the entire test set. We first generate summaries using a BART-base model finetuned on each dataset and then provide the generated summaries and their corresponding source documents as inputs to FACTEDIT for correction.

Table 1 shows results for this experiment. Our results show that correcting factual errors using our model improves the factuality results. The baseline model performs poorly with the FactCC metric showing lower scores than the BART model generated summaries, especially in the more abstractive XSum setting. The DAE metric for the baseline model is slightly lower than the BART model scores in the CNN/DM setting and has no improvement in the XSum setting showing that it does not perform corrections on complex errors. These results confirm our hypothesis that the baseline model trained on adversarial data based on heuristic errors does not transfer well to real errors in model generated summaries. In contrast, our model improves both metrics across both datasets. On the more challenging XSum dataset, our model has a  $\sim$ 17 point improvement on FactCC and  $\sim$ 0.1

<sup>&</sup>lt;sup>5</sup>While (Dong et al., 2020) is also a factual error correction method, we were unable to reproduce it as no public code was available.

| <b>Dataset</b> | Method                        | R1    | R2    | RL    | FactCC | Ent-DAE |
|----------------|-------------------------------|-------|-------|-------|--------|---------|
|                | Bart (Lewis et al., 2020)     | 44.07 | 21.08 | 41.01 | 75.78  | 74.85   |
| CNN/DM         | Cao et al. (2020)             | 42.72 | 20.59 | 39.92 | 49.98  | 74.83   |
|                | FACTEDIT                      | 42.17 | 20.22 | 39.37 | 75.49  | 75.71   |
|                | FACTEDIT + FactCC Filter (FF) | 42.53 | 20.48 | 39.74 | 76.03  | 75.36   |
|                | Bart (Lewis et al., 2020)     | 34.71 | 15.04 | 27.40 | 21.93  | 20.03   |
| XSum           | Cao et al. (2020)             | 33.64 | 14.71 | 26.49 | 7.01   | 20.03   |
|                | FACTEDIT                      | 33.58 | 14.68 | 26.71 | 23.91  | 20.13   |
|                | FACTEDIT + FactCC Filter (FF) | 33.58 | 14.68 | 26.71 | 23.91  | 20.13   |

Table 1: FACTEDIT performance for correcting BART outputs (best performance in bold). FACTEDIT ourperforms factuality related baselines on FactCC and DAE scores, while maintaining competitive summarization quality.

| Method        | RL     | FactCC | Ent-DAE |  |
|---------------|--------|--------|---------|--|
|               | CNN/DM |        |         |  |
| Bart          | 41.53  | 46.29  | 72.57   |  |
| FACTEDIT      | 37.73  | 42.29  | 78.86   |  |
| FACTEDIT (FF) | 37.73  | 53.14  | 81.71   |  |
| BertSum       | 38.74  | 58.86  | 82.29   |  |
| FACTEDIT      | 35.6   | 55.43  | 79.43   |  |
| FACTEDIT (FF) | 35.6   | 61.71  | 82.86   |  |
| BUS           | 38.59  | 49.71  | 70.28   |  |
| FACTEDIT      | 33.79  | 48.00  | 76.00   |  |
| FACTEDIT (FF) | 33.79  | 56.57  | 80.00   |  |
| PointGen      | 35.62  | 80.57  | 93.14   |  |
| FACTEDIT      | 32.54  | 75.43  | 90.29   |  |
| FACTEDIT (FF) | 32.54  | 78.29  | 90.86   |  |
| Seq2Seq       | 27.15  | 19.43  | 29.71   |  |
| FACTEDIT      | 24.78  | 23.43  | 48.00   |  |
| FACTEDIT (FF) | 24.78  | 24.00  | 54.29   |  |
| XSum          |        |        |         |  |
| BertS2S       | 29.05  | 22.29  | 05.71   |  |
| FACTEDIT      | 28.93  | 50.43  | 40.00   |  |
| FACTEDIT (FF) | 28.95  | 50.43  | 40.00   |  |
| TConvS2S      | 25.69  | 17.71  | 04.00   |  |
| FACTEDIT      | 25.64  | 47.16  | 29.14   |  |
| FACTEDIT (FF) | 25.64  | 47.16  | 29.14   |  |
| PointGen      | 23.12  | 18.29  | 00.57   |  |
| FACTEDIT      | 23.02  | 43.75  | 32.00   |  |
| FACTEDIT (FF) | 23.04  | 43.75  | 32.00   |  |
| TranS2S       | 23.93  | 18.86  | 2.86    |  |
| FACTEDIT      | 23.86  | 31.73  | 36.00   |  |
| FACTEDIT (FF) | 23.86  | 31.73  | 36.00   |  |

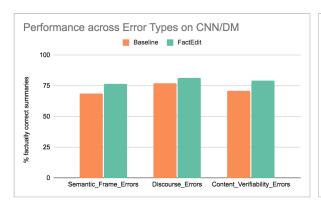
Table 2: Performance of FACTEDIT across different model generated summaries in the FRANK setting. Best performance is indicated in Bold. FACTEDIT model vastly improves factuality across multiple models on both FactCC and DAE scores.

improvement on DAE over the baseline model. The BART generated summaries on CNN/DM are  $\sim\!\!70\%$  factual and hence using the FactCC Filter to correct only non-factual summaries helps improve results on FactCC. As XSum has more than 80% non-factual summaries, the FactCC filter does not change results and correcting all generated summaries is beneficial. In Table 6 we present examples of corrections made by FACTEDIT and present a discussion in §A.

Prior works have shown that improving factual consistency in summaries leads to a drop in ROUGE scores (Maynez et al., 2020; Cao and Wang, 2021; Cao et al., 2020). Our ROUGE results do not drop significantly and are consistent with prior work. These results show that our model does not significantly change the summaries and the corrected summaries contain the relevant information w.r.t. to the source.

# 4.2 Factuality Results across Model Types

Table 2 shows results of using FACTEDIT to correct summaries generated by different types of language models using the FRANK benchmark (Pagnoni et al., 2021). We provide the generated summaries collected in the benchmark along with their source document as input to our trained fact corrector. This setting evaluates the generalizability of our adversarial training data in handling different error distributions from different summarization models. Our results show our model significantly improves the factuality in generated summaries across 8 out of 9 test models. The FactCC Filter helps improves results in CNN/DM setting but does not change results in XSum similar to results in §4.1. In the more extractive CNN/DM setting, fact correction improves FactCC scores by  $\sim$ 5.3 points and DAE scores by ~10.9 points on average across models. In the more challenging and abstractive XSum dataset, we improve FactCC scores by  $\sim$ 24 points and DAE scores by  $\sim$ 31 points on average. Our results show that our model trained using Infilling LM based adversarial data is able to generalize and correct errors in generated summaries across different model types. Further, the significant improvement in XSum suggests that using LMs to generate factually incorrect candidates produces rich negative examples which help correct errors in



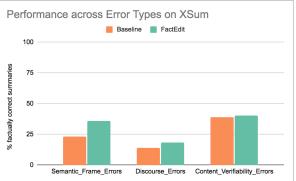


Figure 3: Performance of FactEdit across different error categories in comparison to baseline (Cao et al., 2020) . FACTEDIT improves the percentage of factual summaries across diverse types of factual errors.

more abstractive summaries.

Pretrained models like BART, BertSum and BertS2S have improved generation capabilities and make lesser mistakes in generating the right entity or predicate and more mistakes in discourse structuring (Pagnoni et al., 2021). FACTEDIT correspondingly shows larger improvements in DAE scores than FactCC scores in these pretrained models. The Pointer-Generator model being highly extractive in nature scores highly in factuality metrics in the CNN/DM setting and FACTEDIT reduces results in this setting showing that our model is not beneficial in copy-based model settings. On the other hand, in the XSum setting, the base Pointer-Generator model scores poorly and correcting factual errors in them improves factuality scores. Non-pretrained sequence-to-sequence models like Seq2Seq and TransSeq2Seq score poorly in both ROUGE and Factuality scores due to their limited language generation capabilities. By correcting factual errors in them, we improve factuality metrics significantly without changes in ROUGE, indicating that the gains are due to fact correction and not just rewriting the summary using a strong language model.

# 5 Analysis

### 5.1 Performance across Error Categories

The FRANK benchmark proposes a typology of three coarse categories of error types and collects human annotations on the error category: i) Semantic Frame Errors - This category covers factual errors in a sentence due to incorrect entity or predicate being generated ii) Discourse Errors - This covers discourse level factual errors like incorrect pronouns or sentence ordering iii) Content Verifiability Errors - This category is for errors whose

factuality cannot be judged either due to grammatical errors or hallucinated content. We evaluate our model on its ability to correct different types of errors. We use the generated summaries from the best pretrained model in FRANK for each dataset -BART for CNN/DM and BertS2S for XSum. For each subset of summaries of a particular error type, we correct the summaries using FACTEDIT and report the percentage of factual summaries in the output as predicted by Ent-DAE. We compare FACTEDIT with the baseline to study whether our model improves error correction for each type.

From Figure 3, we see that across both datasets FACTEDIT increases the percentage of factual summaries across all three error categories, showing that the data generation process in FACTEDIT can generalize across multiple error types without the need for special heuristics or annotations. We see the largest improvements in the Semantic Frame Error category with an increase of  $\sim$  8 points on CNN/DM and  $\sim$  13 points on XSum. On the more complex Discourse Errors we see an improvement of  $\sim$  5 points on both datasets. Finally, on Content Verifiability Errors, we see a  $\sim$  8 point improvement on CNN/DM and  $\sim 2$  point improvement on XSum. XSum has a high proportion of hallucination errors and our results highlight the challenge in correcting this error type.

### 5.2 Transferrability across Datasets

It is not always feasible to train specialized fact correction models for each dataset or style of summaries. While CNN/DM and XSum contain documents of the news domain, they both have different summary characteristics. Certain applications might benefit from a single model which can generalize to different summary styles. We evaluate

| Method                    | FactCC | <b>Ent-DAE</b> |
|---------------------------|--------|----------------|
| BertS2S                   | 22.29  | 05.71          |
| FACTEDIT (FF) - CNN Model | 33.71  | 22.29          |
| TConvS2S                  | 17.71  | 04.00          |
| FACTEDIT (FF) - CNN Model | 30.29  | 22.29          |
| PointGen                  | 18.29  | 00.57          |
| FACTEDIT (FF) - CNN Model | 28.57  | 19.43          |
| TranS2S                   | 18.86  | 2.86           |
| FACTEDIT (FF) - CNN Model | 18.86  | 21.14          |

Table 3: Transfer results of FACTEDIT. FACTEDIT trained using CNN/DM data transfers well to summaries generated for documents in XSum.

| Method            | Fluency | Factuality |
|-------------------|---------|------------|
| Cao et al. (2020) | 4.58    | 3.10       |
| FACTEDIT          | 4.75    | 3.33       |

Table 4: Results of Human Evaluation on Fluency and Factuality of corrected summaries. Human judges rate summaries corrected by FACTEDIT higher in fluency and factuality than the baseline.

the ability of FACTEDIT trained on CNN/DM data (FACTEDIT FF - CNN Model) to transfer and correct summaries generated for XSum documents using FRANK benchmark. Table 3 shows results for this experiment. Our results show significant improvement in factuality scores across all model types in this setting, showing that our data generation process produces rich and diverse factually incorrect examples which can generalize to factual errors in other data settings. By using only the source documents, our training data is agnostic of the styles, lengths and characteristics of reference summaries and hence is able to generalize to the headline style abstractive summaries of XSum.

### 5.3 Human Evaluation

To further study whether the factuality corrections performed by our model align with human expectations of automated summaries, we conduct a human study. Two annotators evaluated 20 randomly sampled summaries generated from the test set of the XSum dataset using the BertS2S model and corrected by FACTEDIT and the baseline. The annotators were shown the entire source document and one corrected summary at a time and asked to rate the fluency and factuality of the summary on a 1-5 Likert scale. In manual evaluation, annotators rated FACTEDIT an average of 3.3 on factuality and 4.8 on fluency, compared to the baseline which was rated 3.1 and 4.6 scores respectively, showing that FACTEDIT improves on both factuality and fluency.

| Method                       | FactCC | E-DAE |  |
|------------------------------|--------|-------|--|
| CNN/DM                       |        |       |  |
| FACTEDIT                     | 76.03  | 75.36 |  |
| FACTEDIT -SummCtxt           | 75.73  | 74.23 |  |
| FACTEDIT -SummCtxt-RelevPass | 75.89  | 75.03 |  |
| Xsum                         |        |       |  |
| FACTEDIT                     | 23.91  | 20.13 |  |
| FACTEDIT -SummCtxt           | 22.89  | 20.06 |  |
| FACTEDIT -SummCtxt-RelevPass | 23.48  | 20.08 |  |

Table 5: Results of Ablation study with components of fact correction pipeline removed. SummCtxt includes the generated summary as additional context. RelevPass includes relevant passages from the source as additional context. FACTEDIT setup ourperforms the ablated versions on FactCC and DAE scores.

### 5.4 Ablation Study

Our model corrects each sentence in a summary given context of the rest of the summary and relevant passages in the source document. We ablate this setup by removing parts of the context one at a time. In Table 5 we present the results. We observe a a drop in results when using the entire summary as context (-RelevPass) and when removing the context of the summary in which the sentence occurs (-SummCtxt). Our results show the importance of having the appropriate context to enable the model to perform fact correction well.

#### 6 Related Work

Factuality Evaluation Standard n-gram based metrics do not correlate well with human judgements of factuality and are unsuitable for evaluating factuality (Kryscinski et al., 2019; Fabbri et al., 2020). Several automated metrics were proposed to detect factual errors in generated summaries. They primarily fall in two paradigms—Entailment based and QA based metrics. Goodrich et al. (2019); Kryscinski et al. (2020); Maynez et al. (2020); Goyal and Durrett (2021) model factuality as an entailment verifying whether the summary is entailed by the source. Lee et al. (2022b) use similar masked infilling to generate training data for such metrics. QA models can be used to answer questions about the document, separately using the article and the output summary as context and compare the answers to score the factuality of summaries (Durmus et al., 2020; Wang et al., 2020). To evaluate these metrics, recent work collec human judgements for factuality (Fabbri et al., 2020; Maynez et al., 2020; Pagnoni et al., 2021). Additionally, (Pagnoni et al., 2021) also obtain annotations on factual error categories, which we use for our evaluations. This paper considers the problem of improving factuality, not measuring it. While this is a different task, it is related: e.g., measuring the number of corrections made by FACTEDIT might be useful as a factuality measure. Improving Factuality of Summaries: There are two paradigms of work to ensure generated summaries are factually consistent: i) imposing factuality constraints during training or generation and ii) post-editing generated summaries to correct factual errors. Wan and Bansal (2022) add factuality contraints during pretraining by using factually consistent summaries. Model designs and factuality specific objectives help optimize for factuality during training (Gabriel et al., 2019; Cao and Wang, 2021; Dong et al., 2022; Rajagopal et al., 2022). During decoding beam search candidates can be ranked based on factuality measures (King et al., 2022; Zhao et al., 2020). Work on correcting factual errors post generation is relatively nascent. Cao et al. (2020) and Lee et al. (2022a) train fact correction models on synthetic data based on heuristic errors which we show is less effective than LM based error generation (Table 1). Dong et al. (2020) use a QA model to replace phrases in the summary with spans in the source text. This requires multiple inference iterations, making them very expensive for correction. In contrast our approach corrects errors in one iteration, making it a faster and more practical approach for error correction. Tangentially, work on correcting errors in reference summaries to make the training data more reliable has also been explored Adams et al. (2022); Wan and Bansal (2022). In dialog generation, Gupta et al. (2021) explore using mask-fill approaches to generate synthetic data for response ranking, showing that using language models to generate adversarial data might be applicable beyond summarization.

# Conclusion

We present an adversarial data generation process to generate rich synthetic data for a post editing model, which can be applied to correct factual errors generated summaries. Our data generation process leverages Infilling Language Models to produce alternative candidate summaries. Using the generated data, we train models to rewrite summaries by correcting factual errors in them. Through extensive experiments across two datasets and nine models, we show that our fact corrector model improves the factual consistency of the summaries, making them more reliable.

#### Limitations

Our model is trained to rewrite generated summaries by correcting factual errors in them. A limitation in our current setup is accurate detection of factual errors. We rely on off-the-shelf metrics for identifying summaries with factual errors to correct. Our model does not perform detection and correction together and often rewrites correct summaries as well if fed to the model. Therefore for settings like CNN/DM, it's beneficial to filter summaries using a factuality metric before giving summaries to our model as input. As our fact corrector is a sequence-to-sequence model, it could potentially introduce new factual errors in the summaries. It is essential to use factually detectors to ensure summaries are factual before real world usage of any corrected summary.

### **Ethical Considerations**

State-of-the-art language generation models, including summarization, are not yet powerful enough to facilitate fine-grained control over generated content. This leads to problems with content fidelity and safety; our work aims to ameliorate issues related to factual reliability of the models. However, existing approaches, including ours, cannot guarantee this yet. Furthermore, there is a risk of dual use, since the same techniques can be used to post-edit models to produce non-factual, harmful content to mislead, impersonate, or manipulate opinions. Future research should focus on developing better defenses methods against mis-using language generators maliciously.

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# A Qualitative Analysis

In Table 6 we present examples of corrections made by our models. In the first example, the generated summary contains an entire sentence which is unsupported by the source document. FACTEDIT chooses to remove the entire sentence instead of rewriting or correcting it. In the second example, the generated summary contains hallucinated entities of reporter names which are not present in the source. Here, the FACTEDIT rewrites by replacing the incorrect entity with the correct ones.

| Source  | Generated Summary   | Corrected Summary   |
|---|---|---|
| An endangered bottlenose dolphin has died off the coast of Spain It had lost its mother and become stranded in shallow waters off the coast of Mojacar in Andalucia. Tourists then began touching and photographing the animal rather than seeking help for it. Equinac, a local NGO, said "selfishness" caused the dolphin "suffering and stress." The organisation, which works to protect marine wildlife in the area, wrote in a Facebook post (in Spanish): "The animal was subjected to the curious who wanted to photograph and touch it." "These animals are highly protected; to disturb them, to harm them, to manipulate them and to harass them is prohibited by law, and we always ask for respect and consideration."                                     | An endangered bottlenose dolphin has died off the coast of Spain after being harassed by tourists who wanted to take pictures of it, an animal welfare group has said in a Facebook post, in part because of their "selfish" behaviour.774,000 people have visited the animal since it was stranded.      | An endangered bottlenose dolphin has died off the coast of Spain after being harassed by tourists who wanted to take pictures of it, an animal welfare group has said in a Facebook post, in part because of their "selfish" behaviour. |
| BBC Wales Sport understands the Gills made an enquiry for Byrne , before Edinburgh changed his mind over a player he brought to Rodney Parade. Edinburgh opted to end the pursuit out of respect for his old club, who he managed from 2011-2015, so as not to weaken their battle against relegation. They are currently 20th in League Two, seven points above the relegation zone. Meanwhile, Newport have confirmed the release of defender Matt Taylor. The 34-year old joined from Cheltenham in the summer but made just five appearances for the south Wales club. "Further to recent discussions, we can confirm that Matt Taylor will leave the Club with immediate effect having mutually agreed to terminate his contract," a statement from the club read. | Newport County manager Justin Edinburgh has ended<br>his interest in signing Gillingham midfielder Luke Byrne,<br>BBC Wales Sport has learned, after talks between the two<br>clubs ended in stalemate on Tuesday<br>night, reports BBC Radio Wales' Mark McGhee<br>and BBC Radio Newport's Steve Davies. | Newport County manager Justin Edinburgh has ended his interest in signing Gillingham midfielder Luke Byrne BBC Wales Sport has learned, after talks between the two clubs ended in stalemate on Tuesday night, reports BBC Wales Sport. |

Table 6: Examples of corrections made by our fact corrector.