

Guest Editorial: Special Section on Machine Learning and Artificial Intelligence for Managing Networks, Systems, and Services—Part II

I. INTRODUCTION

MACHINE learning and artificial intelligence can harness the immense stream of operational data from clouds, to services, to social and communication networks. In the era of big data and connected devices of all varieties, machine learning and artificial intelligence have found ways to improve operations and management of information technology and communications.

Further research is therefore needed to understand and improve the potential and suitability of machine learning and artificial intelligence in the context of network, system and service management. This will provide deeper understanding and better decision making based on largely collected and available operational and management data. It will also present opportunities for improving machine learning and artificial intelligence algorithms on aspects such as reliability, dependability, and scalability, as well as demonstrate the benefits of these methods in control and management systems. Moreover, there is an opportunity to define novel platforms that can harness the vast operational data and advance machine learning and artificial intelligence algorithms to drive management decisions in open and highly programmable networks, clouds, and data centers.

This special section of IEEE TRANSACTIONS ON NETWORK AND SERVICE MANAGEMENT presents novel research in tackling the above challenges. It is the sixth special section to appear in this series, after issue published in [1], [2], [3], [4], [5], [6]. The collection of works we present illustrates recent trends, novel solutions and approaches to leverage Machine Learning and Artificial Intelligence in Network and Service management, as well as to extract insights from data that can guide system operators and network managers in their daily activities.

The most recent special section consists of two parts. In the Part II of the special section, presented here, we have accepted 39 papers out of 141 papers submitted to the open call for novel contributions addressing the underlying challenges of *Machine Learning and Artificial Intelligence for Managing Networks, Systems and Services*. The Part I of the special section was published in December 2022 [7].

II. SPECIAL SECTION OVERVIEW

The Part II of the special section papers span five central areas of *Machine Learning (ML) and Artificial Intelligence (AI) for Management of Networks, Systems, and Services*: (i) ML/AI for Managing Resources, (ii) ML/AI for Managing Services, (iii) ML/AI for Managing Performance, (iv) ML/AI for Managing Security, and (v) ML/AI for General Operations and Management.

A. ML/AI for Managing Resources

Nine papers in this special section focus on opportunities and challenges related to the ML/AI for resource management in networks, systems, and services.

In [A1], Sulaiman et al. propose to use multi-agent deep reinforcement learning to jointly solve the problems of network slicing and slice Admission Control. The proposed approach along with reward shaping is a promising choice, which is well-suited to resource management problems where multiple distinct tasks have to be performed optimally.

In [A2], Gorla et al. present a framework using federated learning and distributed machine learning for mobile edge based resource provisioning for user equipments.

In [A3], Abdellatif et al. investigate an optimized, intelligent network slicing framework to maintain a high performance of network operations by supporting diverse and heterogeneous services, while meeting KPIs such as reliability, energy consumption, and data quality.

In [A4], Nagib et al. discuss the results from an exhaustive experiment to examine the efficiency of using transfer learning to accelerate the convergence of reinforcement learning based radio access network slicing. They introduce a predictive approach to enhance their solution.

In [A5], Ndikumana et al. explore two closed loops for managing radio access network slice resources for cars. Their goal is to address resource under or over provisioning problems that can cause quality of service violations.

In [A6], Mendoza et al. present a forecasting framework based on the use of automatic feature selection techniques in both spatial and temporal dimensions. Their goal is to take a proactive approach to address the requirements of 5G new services.

In [A7], Li et al. propose a meta-reinforcement learning task offloading algorithm, GASTO, based on graph neural networks and seq2seq networks for the generalization and robustness of offloading algorithms in mobile edge computing.

In [A8], Zhao et al. present MM, a multivariate KPI anomaly detection framework to address the systems' reliability issues. MM follows the multi-task learning using the proposed dynamic balancing loss function to adaptively balance the tasks' weights.

In [A9], Lou et al. jointly consider assignment and migration for mixed duration tasks and introduce a new energy-efficient task scheduling algorithm. The goal is to address the energy-efficient task scheduling problem where the task execution times are mixed and hard to estimate.

B. ML/AI for Managing Services

Six papers in this special section focus on opportunities and challenges related to the ML/AI for service management in networks, systems, and services.

In [A10], Ho et al. address 5G service provisioning in an automated warehouse scenario, where swarm robotics is controlled by an industrial controller that provides routing and job instructions over the 5G network.

In [A11], Zhou et al. investigate a spatial context-aware time series forecasting framework to predict quality of service by considering both the temporal and the spatial context of users and services.

In [A12], Cao et al. introduce a Web service recommendation system via combining bilinear graph attention representation and eXtreme deep factorization machine quality prediction. It is based on content and structure-oriented service function classification.

In [A13], Tan et al. present a neural network framework, named neural attention recommendation, for auxiliary data based collaborative filtering. The goal is to alleviate the data sparsity by using auxiliary data available via Web services to improve the recommendation performance.

In [A14], Raza et al. introduce a framework that uses Bayesian optimization to find the optimal resource configuration and placement for functions in a serverless application. They use statistical learning techniques to collect samples and predict the cost and execution time of a serverless function.

In [A15], Yang et al. explore a root cause indicator location algorithm named ProphetKdeRCL. They use time series indicators and kernel density estimations. Their goal is to analyse abnormal monitoring indicators of online services in order to determine the root cause indicators.

C. ML/AI for Managing Performance

Eight papers in this special section focus on opportunities and challenges related to the ML/AI for performance management in networks, systems, and services.

In [A16], Deka et al. propose a semi-supervised dynamic density-based detection rule that uses the reconstruction error vectors in order to detect anomalies in cloud key performance

indicators. Detecting anomalies is a critical step towards building for high availability, reliability, and high performance cloud systems.

In [A17], Qi et al. investigate LogEncoder, a framework of log sequence encoding for semi-supervised anomaly detection. Their goal is to separate normal and abnormal log event sequences for improving the performance and quality of service monitoring.

In [A18], Banerjee et al. present and evaluate their CoDeRa method that neutralizes manipulative function behavior in cognitive autonomous networks. Furthermore, they propose an alternate network management architecture to handle error propagation in function coordination caused by corrupted network data.

In [A19], Gijón et al. introduce a comprehensive analysis tackling cell and slice throughput estimation in the downlink of radio access sliced networks through supervised learning. The work is based on information collected in the operations support system.

In [A20], Garg et al. follow an implicitly coordinated and scalable self-organizing architecture. The goal is to locally optimize a global balance between the network coverage and capacity on each radio access network node using a multi-objective utility function.

In [A21], Qi et al. investigate a flexible reconstruction strategy to avoid severe performance loss in mobile and dynamic topology of satellite terrestrial integrated networks. The proposed approach uses a deep Q-learning model to optimize the node classification results and determine the range of network reconstruction.

In [A22], Qu et al. explore an environmentally-aware and energy-efficient multi-drone coordination and networking scheme to improve situational awareness in disaster response management. The scheme features a reinforcement learning based location prediction algorithm coupled with a packet forwarding algorithm for drone-to-ground network establishment.

In [A23], Lindner et al. aim to reduce the bit index explicit replication inefficiencies when its implementation requires packet recirculation to iteratively serve one next-hop after another using the P4 programming language. They use Spectral Clustering, an unsupervised machine learning technique, to configure static multicast groups on P4 switches so that traffic can be sent to all next-hops without recirculation.

D. ML/AI for Managing Security

Eight papers in this special section focus on opportunities and challenges related to the ML/AI for security management in networks, systems, and services.

In [A24], Lunardi et al. present an unsupervised anomaly-based deep learning system called ARCADE (Adversarially Regularized Convolutional Autoencoder for unsupervised network anomaly DETection). ARCADE could automatically build a profile of the normal traffic using a subset of raw bytes of a few initial packets of network flows.

In [A25], de Neira et al. present COOPRED DDoS, a cooperative system for predicting distributed denial of service attacks based on early warning signals extracted during the preparation of such attacks. Its goal lies in preventing an attacker from launching it.

In [A26], de Oliveira et al. introduce a machine learning approach to place security virtual network functions based on performance to mitigate distributed denial of service attacks on industrial Internet of Things networks.

In [A27], Vergütz et al. propose IoTReGuard, an Internet of Things based method to reveal and guard Internet of Things network traffic features. The goal is to explore network traffic features to identify the most relevant ones and hide them to protect users' privacy.

In [A28], Liu et al. investigate a non-intrusive solution of digital forensic service for smart homes. They leverage side-channel analysis on sniffed network traffic to monitor commands, actions, and states of Internet of Things devices. Then, they introduce provenance graphs for smart home modeling to provide a holistic approach.

In [A29], Ali et al. explore a multitask deep learning model for detecting malware on Internet of Things devices. They propose a Long Short-Term Memory based model for two tasks: (i) determination of whether the provided traffic is benign or malicious, and (ii) determination of the malware type for identifying malicious network traffic.

In [A30], Sagar et al. discuss an artificial neural network-based trust framework, Trust-SIoT. this framework has been envisaged for identifying the complex non-linear relationships to classify trustworthy objects in the amalgamation of the social networking concepts with the Internet of Things.

In [A31], Nowroozi et al. focus on extracting a set of lexical and Web-scraped features and employing machine learning techniques for malicious URL detection.

E. ML/AI for General Operations and Management

Eight papers in this special section focus on opportunities and challenges related to the ML/AI for general operations and management on networks, systems, and services.

In [A32], Nascita et al. investigate interpretability via explainable artificial intelligence techniques to understand and improve the behavior of state-of-the-art multimodal and multitask deep learning based traffic classifiers. They explore and characterize the considered classifiers providing global interpretations of the data used.

In [A33], Fawaz et al. present the use of multi-agent deep learning for a set of classified network flows. The goal is to learn to cooperate principles to meet strict service level agreements in terms of throughput and end-to-end delay.

In [A34], Saha et al. explore multi-step forecasting for Internet Traffic due to its volatile and random nature. Several deep sequence models are evaluated including Recurrent Neural Network, Long Short-Term Memory and Gated Recurrent Unit with the proposed Long Short-Term Memory Encoder-Decoder model for single-step and multi-step forecast analysis.

In [A35], Zang et al. propose an encryption-independent approach from a network-side perspective by analyzing the communication behavior of the IP traffic. They identify similar service behavior clusters by employing service influence metrics, and then aim to infer the intended service.

In [A36], Huoh et al. introduce geometric deep learning that takes into account packet raw bytes, metadata and packet relations for classifying encrypted network traffic. Their goal is to leverage chronological and temporal relations for identifying encrypted network flows.

In [A37], Islam et al. explore a communication link failure prediction scheme based on the long short term memory autoencoder that considers the spatial-temporal correlation between radio communication and weather forecast. Their goal is to mitigate such service interruption on radio communications.

In [A38], Han et al. investigate the challenges of fault diagnosis in industrial control networks, where the samples of the target and source domains might not share the same fault mode label spaces. They develop a transferability-measured adversarial adaptation network to identify unknown labels without prior knowledge.

In [A39], He et al. propose a cross-lingual multi-modal misinformation detection framework for e-commerce management. The goal is to deploy the framework in an international e-commerce platform for misinformation detection.

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APPENDIX: RELATED ARTICLES

- [A1] M. Sulaiman, A. Moayyedi, M. Ahmadi, M. A. Salahuddin, R. Boutaba, and A. Saleh, "Coordinated slicing and admission control using multi-agent deep reinforcement learning," *IEEE Trans. Netw. Service Manag.*, vol. 20, no. 2, pp. 1110–1125, Jun. 2023.
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NUR ZINCIR-HEYWOOD
Faculty of Computer Science
Dalhousie University
Halifax, NS B3H 4R2, Canada

ROBERT BIRKE
Department of Computer Science
University of Turin
10124 Turin, Italy

ELIAS BOU-HARB
College of Business
The University of Texas at San Antonio
San Antonio, TX 78249 USA

GIULIANO CASALE
Department of Computing
Imperial College London
SW7 2BX London, U.K.

KHALIL EL-KHATIB
Faculty of Business and Information Technology
University of Ontario Institute of Technology
Oshawa, ON L1G 0C5, Canada

TAKERU INOUE
NTT Network Innovation Laboratories
NTT Corporation
Yokosuka, Japan

NEERAJ KUMAR
Department of Computer Science and Engineering
Thapar Institute of Engineering and Technology
Patiala 147004, India

HANAN LUTFIYYA
Department of Computer Science
Western University
London, ON N6A 3K7, Canada

DEEPAK PUTHAL
School of Computing
Newcastle University
NE1 7RU Newcastle upon Tyne, U.K.

ABDALLAH SHAMI
Electrical and Computer Engineering
Western University
London, ON N6A 3K7, Canada

NATALIA STAKHANOVA
Department of Computer Science
University of Saskatchewan
Saskatoon, SK S7N 5C9, Canada

FARHANA ZULKERNINE
School of Computing
Queen's University
Kingston, ON K7L 3N6, Canada



Nur Zincir-Heywood (Member, IEEE) is a Dalhousie Distinguished Research Professor and an Associate Dean Research of Computer Science with Dalhousie University, Canada. She is the Co-Editor of the books *Communication Networks and Service Management in the Era of Artificial Intelligence and Machine Learning* (Wiley/IEEE), and *Recent Advances in Computational Intelligence in Defense and Security* (Springer) as well as the coauthor of the book *Nature-Inspired Cyber Security and Resiliency: Fundamentals, Techniques, and Applications* (IET). Her research interests include machine learning and artificial intelligence for cyber security, network, systems, and information analysis, topics on which she has published over 200 fully reviewed papers. She is a recipient of several best paper awards as well as the Supervisor for the recipient of the IFIP/IEEE IM 2013 Best Ph.D. Dissertation Award in *Network Management*. She is an Associate Editor of the IEEE TRANSACTIONS ON NETWORK AND SERVICE MANAGEMENT, *International Journal of Network Management* (Wiley), and a Guest Editor of *Journal of Network and Systems Management* (Springer).



Robert Birke (Senior Member, IEEE) received the Ph.D. degree in electronics and communications engineering from the Politecnico di Torino, Italy, in 2009. He is a Tenured Assistant Professor with the University of Turin, Italy. He has been a Visiting Researcher with IBM Research Zurich, Switzerland, and a Principal Scientist with ABB Corporate Research, Switzerland. He has published more than 90 papers at venues related to communication, system performance and machine learning, e.g., SIGCOMM, SIGMETRICS, FAST, INFOCOM, ACML, and JSAC. His research interests are in the broad area of virtual resource management, including network design, workload characterization, and AI and big-data application optimization.



Elias Bou-Harb (Senior Member, IEEE) received the Ph.D. degree in computer science from Concordia University, Montreal, Canada, which was executed in collaboration with Public Safety Canada, Industry Canada, and NCFTA Canada. He is currently the Director of the Cyber Center for Security and Analytics, UTSA, where he leads, directs, and organizes university-wide innovative cyber security research, development, and training initiatives. He is also a Tenured Associate Professor with the Department of Information Systems and Cyber Security specializing in operational cyber security and data science as applicable to national security challenges. Previously, he was a Senior Research Scientist with Carnegie Mellon University, where he contributed to federally funded projects related to critical infrastructure security and worked closely with the Software Engineering Institute. He has authored more than 130 refereed publications in leading security and data science venues, has acquired significant state and federal cyber security research grants. His research and development activities and interests focus on operational cyber security,

attacks' detection and characterization, malware investigation, cyber security for critical infrastructure, and big data analytics. He is the recipient of five best research paper awards, including the Prestigious ACM's Best Digital Forensics Research Paper.



Giuliano Casale (Member, IEEE) joined the Department of Computing, Imperial College London in 2010, where he is currently a Senior Lecturer of Modeling and Simulation. Previously, he worked as a Scientist with SAP Research, U.K., and a Consultant in the capacity planning industry. He teaches and does research in performance engineering and cloud computing, topics on which he has published more than 130 refereed papers. He has served as the Program Co-Chair for several conferences in the area of performance engineering, such as ACM SIGMETRICS/Performance and IEEE MASCOTS. His research is recipient of multiple awards, recently the Best Paper Award at ACM SIGMETRICS 2017. He serves on the editorial boards of IEEE TRANSACTIONS ON NETWORK AND SERVICE MANAGEMENT and *ACM Transactions on Modeling and Performance Evaluation of Computing Systems* and the Current Chair of ACM SIGMETRICS.



Khalil El-Khatib (Member, IEEE) received the bachelor's degree in computer science from the American University of Beirut, the Master of Computer Science degree from McGill University, Montreal, Canada, and the Ph.D. degree from the University of Ottawa, Canada. He is currently working as a Professor of Information Security and the Director of the Faculty of Business and Information Technology, Institute for Cybersecurity and Resilient Systems, Ontario Tech. Before joining Ontario Tech, he worked as an Assistant Professor with the University of Western Ontario. His research interests include big data and security analytics, security and privacy issues in wireless sensor networks, smart cities and communities, mobile wireless ad hoc networks and vehicular networks, smart grid security, biometrics, and ubiquitous computing.



Takeru Inoue (Member, IEEE) received the B.E. and M.E. degrees in engineering science and the Ph.D. degree in information science from Kyoto University, Japan, in 1998, 2000, and 2006, respectively. He joined Nippon Telegraph and Telephone Corporation Laboratories in 2000, where he is currently a Distinguished Researcher. He was an ERATO Researcher with the Japan Science and Technology Agency from 2011 to 2013, where his research focused on algorithms and data structures. His research interests widely cover algorithmic approaches in communication networks. He is an Associate Editor of the IEEE TRANSACTIONS ON NETWORK AND SERVICE MANAGEMENT. He is a member of the Institute of Electronics, Information, and Communication Engineers.



Neeraj Kumar (Member, IEEE) is working as a Full Professor with the Department of Computer Science and Engineering, Thapar Institute of Engineering and Technology (Deemed to be University), Patiala, India. He is also an adjunct professor at various organizations in India and abroad. He has published more than 400 technical research papers in top-cited journals and conferences which are cited more than 31 500 times from well-known researchers across the globe with current H-index of 97. He is a Highly Cited Researcher in 2019, 2020, 2021 in the list released by Web of Science. He has guided many research scholars leading to 14 Ph.D.'s and 24 M.E./M.Tech students. He has also edited/authored ten books with international/national publishers, such as IET, Springer, Elsevier, and CRC titled *Security and Privacy of Electronic Healthcare Records: Concepts, Paradigms and Solutions*, *Machine Learning for cognitive IoT* (CRC Press), *Blockchain, Big Data and Machine learning: Trends and Applications* (CRC Press), *Blockchain Technologies Across Industrial Vertical* (Elsevier), *Multimedia Big Data Computing for IoT Applications: Concepts, Paradigms and Solutions*, *Proceedings of First International Conference on Computing, Communications, and Cyber-Security (IC4S, 2019)*, and *Probabilistic Data Structures for Blockchain Based IoT Applications* (CRC Press). One of the edited text-book titled, *Multimedia Big Data Computing for IoT Applications: Concepts, Paradigms, and Solutions* (Springer, 2019), is having 3.5 million downloads till 6 June 2020. It attracts attention of the researchers across the globe. His research is supported by funding from various competitive agencies across the globe. His broad research areas are green computing and network management, IoT, big data analytics, deep learning, and cyber-security. He has won the Best Papers Award from *IEEE Systems Journal* and IEEE ICC 2018, Kansas-City, in 2018. He won the Best Researcher Award from TIET, Patiala, India, every year from last eight consecutive years. He is serving as the Editor for *ACM Computing Survey*, IEEE TRANSACTIONS ON SUSTAINABLE COMPUTING, IEEE TRANSACTIONS ON NETWORK AND SERVICE MANAGEMENT, *IEEE Network Magazine*, *IEEE Communication Magazine*, *Journal of Networks and Computer Applications* (Elsevier), *Computer Communication* (Elsevier), and *International Journal of Communication Systems* (Wiley). Also, he has organized various special issues of journals of repute from IEEE, Elsevier, and Springer. He has been a Workshop Chair at IEEE Globecom 2018, IEEE Infocom 2020, and IEEE ICC 2020 and the Track Chair of Security and Privacy of IEEE MSN 2020. He is also the TPC Chair and a member for various International conferences, such as IEEE MASS 2020 and IEEE MSN2020.



Hanan Lutfiyya (Senior Member, IEEE) is a Professor with the Department of Computer Science, Western University, Canada. Her research interests include Internet of Things, software engineering, self-adaptive and self-managing systems, autonomic computing, monitoring and diagnostics, mobile systems, policies, and clouds. She was the recipient of the UWO Faculty Scholar Award in 2006. She is currently an Associate Editor of the IEEE TRANSACTIONS ON NETWORK AND SERVICE MANAGEMENT, and has recently served as the General Co-Chair for the IEEE International Conference on Network and Service Management. She is currently on the board of directors for CS-Can—Info-Can. She is a Past Member of the Natural Science and Engineering Research Council of Canada (NSERC) Discovery Grant Committee, and a Past Member and the Chair of an NSERC Strategic Grants Committee. She was a member of the Computer Science Accreditation Council.



Deepak Puthal (Member, IEEE) is a Lecturer (Assistant Professor) with the School of Computing, Newcastle University, U.K. Prior to this position, he was a Lecturer with the University of Technology Sydney, Australia, an Associate Researcher with Commonwealth Scientific and Industrial Research Organization (CSIRO Data61), Australia, and a Research Associate with Qatar Mobility Innovations Center, Qatar. His research spans several areas in cyber security, blockchain, Internet of Things, and edge/fog computing. He has received several recognitions and best paper awards from IEEE. He serves on the editorial boards of top quality international journals, including IEEE TRANSACTIONS ON BIG DATA, *IEEE Consumer Electronics Magazine*, *Computers & Electrical Engineering* (Elsevier), *International Journal of Communication Systems* (Wiley), and *Internet Technology Letters* (Wiley).



Abdallah Shami (Senior Member, IEEE) received the B.E. degree in electrical and computer engineering from Lebanese University, Beirut, Lebanon, in 1997, and the Ph.D. degree in electrical engineering from the Graduate School and University Center, The City University of New York, New York, NY, USA, in 2003. He is currently a Professor with the Electrical and Computer Engineering Department and the Acting Associate Dean (Research) of the Faculty of Engineering, Western University, London, ON, Canada, where he is also the Director of the Optimized Computing and Communications Laboratory. He has chaired key symposia for the IEEE GLOBECOM, IEEE International Conference on Communications, and IEEE International Conference on Computing, Networking and Communications. He was the Elected Chair of the IEEE Communications Society Technical Committee on Communications Software from 2016 to 2017 and the IEEE London Ontario Section Chair from 2016 to 2018. He is currently an Associate Editor of the IEEE TRANSACTIONS ON MOBILE COMPUTING, IEEE NETWORK, and

IEEE COMMUNICATIONS SURVEYS AND TUTORIALS.



Natalia Stakhanova is the Canada Research Chair of Security and Privacy, an Associate Professor with the University of Saskatchewan, Canada. She is a Former NB Innovation Research Chair of Cybersecurity with the University of New Brunswick. Her work focuses on software security. She has published over 60 publications in the areas of mobile security, software protection, and code attribution. Working closely with the industry on a variety of research and development projects, she developed a number of technologies that resulted in four patents in the field of computer security and have been adopted by high-tech companies. She is the recipient of numerous recognitions and awards, including the Top 20 Women in Cybersecurity, the CyberNB Recognition Award, the McCain Young Scholar Award, and the Anita Borg Institute Faculty Award.



Farhana Zulkernine received the Ph.D. degree from the School of Computing, Queen's University, where she is currently an Assistant Professor and the Coordinator of the Cognitive Science Program with the School of Computing. She has more than 15 years of international work experience in three continents in software design, analysis, and research. Her current research interests include big data analytics and management and cognitive and cloud computing. She is a member of the Professional Engineers of Ontario.